



North Carolina Department of Health and Human Services
Division of Social Services

325 North Salisbury Street • 2401 Mail Service Center
Raleigh, North Carolina 27699-2401
Courier # 56-20-25

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director
(919) 733-3055

June 20, 2003

**Re: Work First Performance Goals
SFY 2004**

Dear County Director of Social Services

**Attention: Work First Supervisors
Income Maintenance/Family Support Supervisors
Work First Case Managers**

The Division of Social Services, with assistance and support from the Employment Programs Committee, has established Work First goals for State Fiscal Year 2003-2004. These goals are considered tentative until the N.C. General Assembly approves the 2003-2005 Work First Plan. A copy of the performance goals, with an explanation of the measures, is attached for your information.

Currently, federal law sets two of the Work First goals. The All-Parent Participation Rate is set at 50 percent, and the Two-Parent Participation Rate at 90 percent. It is anticipated that federal reauthorization of the Temporary Assistance for Needy Families (TANF) Block Grant, will eliminate the Two-Parent Participation Rate as a program measure. Consequently, this goal, as well as any other goals impacted by reauthorization, will be reviewed and modified as necessary to reflect changes mandated by Congress.

As you will notice, two of the SFY 2003 goals (Child Support and Caseload Reduction) have been eliminated as SFY 2004 Work First Program measures. The Child Support Enforcement Section will measure child support performance for SFY 2004. It is believed that caseload reduction performance will be achieved through other Work First goals.

Questions concerning the Work First goals may be directed to the Performance Reporting Unit at (919) 733-4530.

Sincerely,

A handwritten signature in cursive script that reads "Wilbert R. Morris".

Wilbert R. Morris
Associate Director
Performance Management and Quality Assurance

WRM:ce
Attachments
PM-PRA-02-2003