



North Carolina Department of Health and Human Services
Division of Social Services

325 North Salisbury Street • Raleigh, North Carolina 27603
Courier # 56-20-25

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Pheon E. Beal, Director
(919) 733-3055

April 27, 2004

**Re: Client Services Data Warehouse
(CSDW) 2004 Training Sessions**

Dear County Director of Social Services:

CSDW Training Sessions are currently being offered in August and October at the Child Support Enforcement Training Room in Raleigh as detailed in the attached CSDW Training Schedule. These are our final dates for 2004. Attendance for each session is limited to 20 persons, and registration is on a first-come, first-serve basis. You may register for classes from the Data Warehouse Query Tool at <https://www.dw.dhhs.state.nc.us/wi/>. Instructions for on-line registration are located on the Data Warehouse Website at <http://www.dwproject.dhhs.state.nc.us> under overview. We will provide information about the 2005 training schedule at a later date.

The CSDW now includes data for Work First, Food Stamps, EBT, Medicaid, Adult & Family Services, Children's Services, Daysheets, Child Support and the Central Registry for Abuse and Neglect Reports. The training sessions that are currently offered are set up by program area.

Directions and training materials will be emailed to training participants once enrollment has been confirmed.

If you have any questions about the training schedule, please contact the CSDW Help Desk at 919-715-0728.

Sincerely,

A handwritten signature in black ink that reads "Hank Bowers".

Hank Bowers, Chief
Performance Reporting and Automation





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