



North Carolina Department of Health and Human Services  
Division of Social Services

2420 Mail Service Center • Raleigh, North Carolina 27699-2420  
Courier # 56-20-25

Michael F. Easley, Governor  
Dempsey Benton, Secretary

Sherry S. Bradsher, Director  
(919) 733-3055

March 4, 2008

**Dear County Director of Social Services:**

**SUBJECT: Client Services Data Warehouse (CSDW) 2008 Training Sessions**

CSDW training sessions are currently being offered in March, April, July, September, and November 2008 at the Child Support Enforcement Training Room in Raleigh as detailed in the attached CSDW Training Schedule. Attendance for each session is limited to 20 persons, and registration is on a first-come, first-serve basis. You may register for classes from the Data Warehouse Query Tool at <https://www.csdw.dhhs.state.nc.us/> under Training Calendar. Instructions for online registration are located on the Data Warehouse Query Tool homepage under User Tools and Information in the Overview section.

Training sessions offered are set up by program area. The CSDW includes data for Work First, Food and Nutrition Services (FNS), LIEAP, EBT, Medicaid, EPICS, Aging and Adult Services, Child Support, Children's Services, Daysheets, and the Central Registry for Abuse and Neglect Reports. Please register for the appropriate session based on the program area. Directions and training materials will be emailed to training participants once enrollment has been confirmed.

If you have any questions about the training schedule, please contact DHHS Customer Support at (919) 855-3200, option 2.

Sincerely,

A handwritten signature in cursive script that reads "Hank Bowers".

Hank Bowers, Chief  
Performance Management/  
Reporting & Evaluation Management

Attachment  
HB/lb

**PM-REM-01-2008**

**ATTACHMENT****Data Warehouse Training – Business Objects  
Training Schedule for 2008**

To register for any of the classes listed below, complete online registration located at <https://www.csdw.dhhs.state.nc.us/> under Training Calendar.

<b>Course Title</b>	<b>Date</b>	<b>Location</b>	<b>Time</b>	<b>Course Description</b>
DSS Basic Business Objects  EIS Data – Medicaid and Work First	March 12, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EIS data from Work First and Medicaid is formatted in the Data Warehouse.
DSS Basic Business Objects  FSIS – Food and Nutrition Services (FNS), EBT, and LIEAP Data	March 20, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how FSIS (FNS) and LIEAP data is formatted in the Data Warehouse.
DSS Basic Business Objects  EPICS – Program Integrity/Fraud	April 2, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EPICS (Program Integrity) data is formatted in the Data Warehouse.
DSS Basic Business Objects  SIS/Daysheet Data	April 18, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how SIS and Daysheet data is formatted in the Data Warehouse.
DSS Basic Business Objects  Central Registry/MRS	April 21, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how Central Registry/MRS data is formatted in the Data Warehouse.
DSS Basic Business Objects  EIS Data – Medicaid and Work First	July 8, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EIS data from Work First and Medicaid is formatted in the Data Warehouse.

**ATTACHMENT****Data Warehouse Training – Business Objects  
Training Schedule for 2008**

<b>Course Title</b>	<b>Date</b>	<b>Location</b>	<b>Time</b>	<b>Course Description</b>
DSS Basic Business Objects  SIS/Daysheet Data	July 14, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how SIS and Daysheet data is formatted in the Data Warehouse.
DSS Basic Business Objects  Central Registry/MRS	July 15, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how Central Registry/MRS data is formatted in the Data Warehouse.
DSS Basic Business Objects  FSIS – Food and Nutrition Services (FNS), EBT, and LIEAP Data	July 22, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how FSIS (FNS) and LIEAP data is formatted in the Data Warehouse.
DSS Basic Business Objects  EPICS – Program Integrity/Fraud	July 29, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EPICS (Program Integrity) data is formatted in the Data Warehouse.
DSS Basic Business Objects  EIS Data – Medicaid and Work First	September 9, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EIS data from Work First and Medicaid is formatted in the Data Warehouse.
DSS Basic Business Objects  Central Registry/MRS	September 15, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how Central Registry/MRS data is formatted in the Data Warehouse.
DSS Basic Business Objects  SIS/Daysheet	September 16, 2008	CSE Training Room	9:30 -4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how SIS and Daysheet data is formatted in the Data Warehouse.

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<b>Course Title</b>	<b>Date</b>	<b>Location</b>	<b>Time</b>	<b>Course Description</b>
DSS Basic Business Objects  FSIS – Food and Nutrition Services (FNS), EBT, and LIEAP Data	September 23, 2008	CSE Training Room	9:30 -400	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how FSIS (FNS) and LIEAP data is formatted in the Data Warehouse.
DSS Basic Business Objects  EPICS – Program Integrity/Fraud	September 30, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EPICS (Program Integrity) data is formatted in the Data Warehouse.
DSS Basic Business Objects  Central Registry/MRS	November 3, 2008	CSE Training Room	9:30 -4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how Central Registry/MRS data is formatted in the Data Warehouse.
DSS Basic Business Objects  EIS Data – Medicaid and Work First	November 5, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EIS data from Work First and Medicaid is formatted in the Data Warehouse.
DSS Basic Business Objects  SIS/Daysheet	November 12, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how SIS and Daysheet data is formatted in the Data Warehouse.
DSS Basic Business Objects  FSIS – Food and Nutrition Services (FNS), EBT, and LIEAP Data	November 18, 2008	CSE Training Room	9:30 – 4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how FSIS (FNS) and LIEAP data is formatted in the Data Warehouse.
DSS Basic Business Objects  EPICS – Program Integrity/Fraud	November 19, 2008	CSE Training Room	9:30 -4:00	Teaches basic understanding of how to execute prewritten queries as well as write custom queries. Teaches the basics of how EPICS (Program Integrity) data is formatted in the Data Warehouse.