



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

February 7, 2020

SUBJECT: Upcoming Webinar - Performance Measures Review of Available HB630 Reports in
CSDW: Adult Services, Child Support, Energy, FNS & Work First

Dear County Directors of Social Services:

Recently, County Directors were provided with HB630 Performance Measures data sets for Quarters 1 and 2 of SFY2020 via email. As communicated in the email, the Human Services Business Information & Analytics (HSBIA) office will partner with other DHHS divisions to offer every-other-month training sessions via webinar to teach your staff how to run these reports and track ongoing performance.

This month's webinars will be presented by staff from HSBIA, the Division of Social Services (DSS) and the Division of Adult and Aging Services (DAAS) and will be focused on 17 performance measures from 5 different programmatic areas:

- Adult Services (4)
- Child Support (5)
- Energy Programs (2)
- Food and Nutrition Services (4)
- Work First (2)

There are 2 separate webinars scheduled for Tuesday, February 25, 2020 at 10am and 2pm. The same information will be presented in each webinar. The registration links are below. Please use the links to register for the webinar of your choice. Each county may register up to 4 users. Please be sure to invite members of your team who will be responsible for pulling data from CSDW. During this training, we will provide an overview on how to navigate in CSDW and complete tasks specifically associated with HB630 Performance Measures.

We look forward to your attendance on Tuesday, February 25, 2020. If you have any questions or need assistance with the registration links below, please send an email to dssweb@dhhs.nc.gov.

Sincerely,

Shauna Shaw, Section Chief
Performance Management

CC: Rob Morrell, Director for Human Services Business Information & Analytics
Susan Osborne, Assistant Secretary for County Operations

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Performance Measures Review of Available HB630 Reports in CSDW:

Adult Services, Child Support, Energy, FNS & Work First

Join us for a webinar on Feb 25, 2020 at 10:00 AM EST.

[Register now!](#)

OR

Join us for a webinar on Feb 25, 2020 at 2:00 PM EST.

[Register now!](#)