



# North Carolina Department of Health and Human Services Division of Social Services

Performance Management/Reporting and Evaluation Management • 325 N. Salisbury Street  
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Courier # 56-20-25

Michael F. Easley, Governor  
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November 1, 2007

## **DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION:**           **Children's Services Program Managers**  
                          **Children's Services Supervisors**  
                          **Children's Services Social Workers**

**SUBJECT:**             **Multiple Response System Data Available in Data Warehouse**

The purpose of this letter is to let you know that the Multiple Response System data captured on the DSS-5106 and in the MRS data base is now available in the Client Services Data Warehouse.

The MRS information may be accessed through the Child Welfare (CW) Central Registry Universe. In order to access this information, users should log on to the Data Warehouse using the new Business Objects XI query tool (<http://www.csdw.dhhs.state.nc.us/>), click "New" (in the Header Panel) and then ...Web Intelligence Document (in the drop down box), and select the Child Welfare/Central Registry Universe. (There is also a separate MRS Universe, with the identical tables, if information from the MRS data base *only* is needed. There are five MRS tables available.

MRS Case Visits Table – this table includes information regarding Field 109-32, Social Worker Visits with children in Foster Care, which was added to the DSS-5106 in July of 2007.

MRS Meetings Table - this table includes information regarding the various meetings that are included on the DSS-5106, specifically, the Child and Family Team and Shared Parenting meetings.

MRS Risk Reassessment Table - this table includes information regarding the risk reassessments completed during provision of 210 or 215 services.

MRS Services Table - this table includes information regarding the services referred, needed, and provided during 210, 215, and 109 services,

MRS Multiple Response Table - this table includes all additional information captured on the DSS-5106 and in the MRS database.

There are also eight standardized queries that have been created for you. These are available in Corporate Documents (using Business Objects XI only). To access these queries after logging into Data Warehouse, click the Folders icon in the Navigation frame and then click Public Folders...DHHS Main Documents...DSS...Child Welfare...State Sanctioned... and ...Multiple Response System.) These queries are listed below. Users can run these queries as written or save them to their Personal Documents folder. Once they are saved as personal documents, users can edit the queries as desired.

MRS - CR Forms not in MRS after a Specified Investigation Completed Date – Query by County and Date - This query lists all the form numbers entered in the Central Registry System after a particular date that do not have a corresponding entry in the MRS 210 system. (Remember that while most assessments should be entered into both the Central Registry and MRS, there will always be some assessments that cannot be entered into the MRS system because they do not include a risk assessment – i.e. daycare assessments.)

Prompts: Date, County Name

Results: Form Number, SIS number, Worker Name, Investigation Completed Date

MRS - Services Provided during 210 Assessments for cases with findings of “CPS No Longer Needed” - Statewide Query - This query lists the services that were listed as provided (Field 210-28) in assessments where the case decision/finding was “Services Provided – CPS Services no longer needed” . The query displays results for the state as a whole.

Prompts: None, this query runs for the entire state since the finding was allowed.

Results: Form Number, Service Number, Service Description (Name)

MRS - Services Provided during 210 Assessments for cases with findings of “CPS No Longer Needed” - Query by County and Date - This query lists the services that were listed as provided (Field 210-28) in assessments where the case decision/finding was “Services Provided – CPS Services no longer needed” . The query displays results for a particular county.

Prompts: Earliest Date of Finding, County Name

Results: Form Number, Service Number, Service Description (Name)

MRS 109 and 215 Cases Entered After Specified Create Date That Are Not Closed - Statewide Query – This query lists all forms that have been created for 215 and 109 services that have not been closed (as indicated by checking the box in question #33.) The query displays results for the state as a whole.

Prompts: Earliest Date

Results: Form Number, SIS, Date Created (in MRS), Worker, Service Code (215 or 109)

MRS 109 and 215 Cases Entered After Specified Create Date That Are Not Closed - Query by County and Date – This query lists all forms that have been created for 215 and 109 services that have not been closed (as indicated by checking the box in question #33.) The query displays results for a particular county and only for cases created after a particular date.

Prompts: Earliest Date, County Name

Results: Form Number, SIS, Date Created (in MRS), Worker, Service Code (215 or 109)

MRS 109 and 215 cases that are not closed with no Data updates since a specified date - Query by County and Date - This query shows which 215 and 109 cases are still open (by not having field #33 selected) but have not had any data entry updates since a specified date. The query prompts for a specific county and date.

Prompts: County Name, Latest Change Date

Results: Form Number, SIS number, Last Change Timestamp, Worker, Service Code, Data Entry Complete Indicator

MRS Services Referred by Social Worker query by County - This query shows which services (Field 26) were referred by particular social workers, and for which cases (listed by form number). The query prompts for a specific county.

Prompts: County Name

Results: Worker, Service Code (210, 215, 109), Service Number, Service Description (Name), Form Number, and Form Number Count Distinct

MRS 210 Cases Entered That Are Not Closed - Query by County – This query lists all forms that have been created for 210 services that have not been closed (as indicated by checking the box in question #33.) The query displays results for a particular county.

Prompts: County Name

Results: Form Number, SIS, Date Created, Worker, Service Code (210)

If you have any questions about the MRS system in Data Warehouse, please feel free to contact Heather Bohanan at [Heather.Bohanan@ncmail.net](mailto:Heather.Bohanan@ncmail.net) or 919-733-7831.

Sincerely,



Hank Bowers, Chief  
Performance Management/  
Reporting & Evaluation Management

**PM-REM-11-2007**

HB/hb