



North Carolina Department of Health and Human Services
Division of Social Services

Performance Management/Reporting and Evaluation Management • 325 North Salisbury Street
2415 Mail Service Center • Raleigh, North Carolina 27699-2420
Courier # 56-20-25

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Sherry S. Bradsher, Director
(919) 733-3055

December 14, 2006

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES:

SUBJECT: Client Services Data Warehouse (CSDW) 2007 Training Sessions

CSDW training sessions are being offered in January, March and April at the Child Support Enforcement Training Room in Raleigh as detailed in the attached CSDW Training Schedule. Attendance for each session is limited to 20 persons, and registration is on a first-come, first-serve basis. You may register for classes from the Data Warehouse Query Tool at <https://www.dw.dhhs.state.nc.us/wi/>. Instructions for online registration are located on the Data Warehouse Query Tool under Project Repository. Instructions are located under the Overview section.

The CSDW now includes data for Work First, Food Stamps, Program Integrity, EBT, Medicaid, Aging and Adult Services, Child Support, Children's Services, Daysheets, the Child Placement and Payment System, and the Central Registry for Abuse and Neglect Reports. The training sessions that are currently offered are set up by program area.

Directions and training materials will be e-mailed to training participants once enrollment has been confirmed.

If you have any questions about the training schedule, please contact DHHS Customer Support at 919-855-3200, option 2.

Sincerely,

A handwritten signature in black ink that reads "Hank Bowers". The signature is written in a cursive style and is positioned above a vertical red line.

Hank Bowers, Chief
Performance Management/
Reporting & Evaluation Management

HB:heo

PM-REM-12-2006

attachment