



North Carolina Department of Health and Human Services Division of Social Services

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Courier # 56-20-25 Fax 919-733-9386

Michael F. Easley, Governor
Carmen Hooker Buell, Secretary

Pheon.E. Beal, Director
(919) 733-3055

August 10, 2001

Dear County Director of Social Services:

Subject: Client Services Data Warehouse Updates

The purpose of this letter is to inform the Client Services Data Warehouse (CSDW) users of updates to the DHHS003 universe and the CSDW Query Tool.

We have added the EIS Daily Case, EIS Daily Individual, and Client Tables to the DHHS003 universe, which is the universe that contains all the tables of information available for querying with the CSDW tool. The EIS Daily Case and EIS Daily Individual Tables contain daily EIS information. As information is updated in EIS each night, the data in the CSDW will be updated and available by 7:30 a.m. on the next business day.

The Client Table contains information on clients across programs. This is the result of counties asking for a "front desk" query to assist workers in obtaining program information on clients in EIS, FSIS, and SIS. This table prevents the worker from having to toggle between mainframe sessions to obtain information. There are two queries available in the Corporate Documents folder of Business Objects using the Client Table. They are called Client Search and Client Search by SSN. Please be aware that **the Client Table should only be used to obtain demographic information**. Continue to use the other program specific tables when querying on individual or case level data.

Implementation of a new release of the CSDW Query Tool is scheduled for August 20, 2001. The new version of the query tool works with Internet Explorer 5.5 and provides other minor enhancements. The look, "feel", and basic functionality will remain the same.

If you have any questions or comments, please contact CSDW Support at 919-661-5940, ext 316.

Sincerely,

A handwritten signature in cursive script that reads "Sherry S. Bradsher".

Sherry S. Bradsher, Chief
Resource and Information Management