



## North Carolina Department of Health and Human Services Division of Social Services

Economic Independence Section • 325 North Salisbury Street  
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Courier # 56-20-25

Michael F. Easley, Governor  
Director  
Carmen Hooker Buell, Secretary

Pheon E. Beal,  
(919) 733-3055

November 15, 2001

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**SUBJECT: Client Services Data Warehouse (CSDW) 2002 Training Sessions**

CSDW training sessions will be offered in February, May, August, and October at the Raleigh Training Lab as detailed in the attached CSDW 2002 Training Schedule (Attachment 1). Attendance is limited to 11 persons per session and registration is on a first-come first-served basis. You may register for classes from the Data Warehouse Query Tool at <https://www.dw.dhhs.state.nc.us/wi/>. Instructions for online registration are located on the Data Warehouse Website at <http://dirm.state.nc.us/dataware/> under County Access V1.2.

Requests for additional training at sites throughout the State may be accommodated. Please see Attachment 2 for site technical requirements. If you have any questions about the training schedule, please contact the CSDW help desk at 919-661-5940, ext. 316.

Sincerely,

*Sherry S. Bradsher*  
Sherry S. Bradsher  
Deputy Director

SSB:RR

RIM-PE-7-2001