

DMA Discussion

100-County Director Call

April 12, 2016

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NEMT - Providers

- Provider Enrollment begins May 1
 - Training by webex and one live training scheduled beginning April 18.
 - NEMT training flyer sent to work group, Directors' Association, transportation coordinators
- Implementation scheduled – August 1
 - Dates of service August 1 or later

NEMT – County DSS

- Working with NC FAST re: Job Aid and instructions
- Training to be developed by NC FAST
- Counties can begin to create Medical Transportation PDC for anyone who has Integrated case in P 2/6.
 - Most Medicaid individuals have an IC – could be FNS, traditional Medicaid, etc.
 - Researching issue raised by county on workgroup

Data Issues

- DOB – List in NC FAST Help with conflicting dates of birth in NC FAST.
 - Work by end of the week
 - Instructions sent in Listserv on April 7
 - Critical for MCO assignment and other services – impacts Public Health and Mental Health claims as well as Medicaid
- DOD – Dates of death – Report on XPTR
 - Caseworker must enter the date of death AND take appropriate action to close the case.
 - Claims continue to pay if case not closed – MCO payments, PCP

Single County Audits

- Appropriate county staff should attend exit
- Rebut if disagree with auditor's findings as soon as possible
- Monitor all corrective action and keep file for submission to state divisions
 - Proof of corrected cases
 - Training logs or other actions taken for identified issues
- Information must be submitted each year

LTC/PML Issues

- Creating DHHS Task Force to address facility payment issues
 - DMA Claims & Business Support, NC FAST, OST
 - Contacting counties to resolve issues
 - OST Cluster meetings – collecting LTC contact information for all counties
 - Response to DHHS and to facilities
- Case issues:
 - Not completing redetermination
 - Not activating LTC product
 - Not end-dating converted benefit evidence or addressing issues on Person Page
 - Not sending 5016 to facility
 - Supervisor or lead should review cases for issues prior to Help Desk ticket or response to facility
 - DMA cannot correct or enter a PML if no LTC product