



County DSS Director's Update

April 11, 2016



Readiness and Reports Update

- On March 30, Readiness participated in a meeting with IBM and DAAS SMEs to view a virtual walk-through of the existing Child Welfare model, preview the “Mobile Application”, and continue review of the APS Functional Design Document. The next meeting is scheduled for April 13.
- Buncombe, Guilford, Durham, and Wake have volunteered to pilot the new ePASS Change of Circumstance and NCID linking functionality, which is slated for our April, 2016 Release. NC FAST will present a webinar to these four counties on April 7 at 3pm to demonstrate the new changes and allow for any questions counties may have prior to the pilot.
- Readiness has teamed up with our training team to provide training and general NC FAST updates at the OST Supervisory Cluster meetings during the week of April 11.
- Readiness Liaisons have been busy with scheduling and completing P3 Readiness Assessments. To date, approximately 20% have been completed. The goal is to have 100% completion by April 30, 2016.
- NC FAST will host the next County Champion Call on April 20 at 3pm.

Readiness and Reports Update

- The following reports and/or reporting enhancements were released into production in March, 2016:
 - IV-D Non-Coop Sanction report
 - Client Contact (Reception Log)
- The following reports and/or reporting enhancements are scheduled for future release:
 - Medicaid Provider Mass Change report
 - Medicaid Provider Auto-Assignments report
 - No longer display individual recerts as overdue on the Pending Recert report if the recert was completed and the status was “*denied*”
 - Add MAGI Retro Apps to O&M reports
 - Update MAGI and Traditional Medicaid reports to reflect specific program category, i.e. MPW, MIC, NCHC, etc.
 - Include Due Date on Cash and Refugee Cash Assistance Pending Apps by Worker Detail report

O&M Updates

- The next planned release 4.47.0 is scheduled for March 12th and will include the following updates:
 - ABAWD Future notices batch
 - Resolved Defects including FNS reassessment issues
 - ABAWD Defect resolutions required before April 2016
 - USDA Updates for ABAWD IEG for NC FAST and ePASS
 - FPL Increase Change Request for April 2016
- Defects since last release:
 - 124 defects resolved since the last release on February 21, 2016
 - Change in USDA Timeliness Report:
 - NC FAST will be implementing the ability to capture if an individual indicates they already have a FNS Card for new applications. This will allow these FNS applications to not include a two day mailing to be added to the processing time; hence reducing the overall timeliness.

Project 3 Updates

- The project continues to make progress towards a May go-live for the Provider Portal functionality. Discussion related changes to the implementation schedule for Subsidized Child Care Assistance (SCCA) functionality are in progress.
- Readiness Assessments began in late-March and continue this month. County Champions, Child Care Supervisors and Coordinators along with County IT staff are strongly encouraged to attend. If possible, Directors are also encouraged to attend.
- We are closely monitoring the progress of Providers in the creation of NCIDs that are necessary to use the Provider Portal. As of the end of March, 67 counties had over 50% of their Providers NCIDs still outstanding. We will be contacting those counties individually, including the director, to ensure they are aware of the current status and encourage all counties to reach out to their Providers to facilitate the NCID creation and gathering process.

Project 3 Updates

- The March P3 Fact Sheet was distributed on March 31st. The topic of the Fact Sheet is SCCA Vouchers.
- The third Provider Bulletin was posted to the DCDEE website on March 15th. A fourth issue will be available around April 15th. Please ensure your staff have copies of these documents and are sharing them with providers in your county.
- Additional Provider-focused readiness materials have been posted to the DCDEE website as well. Currently posted materials include:
 - Provider Readiness Checklist
 - Provider Preparation Guide
 - Provider Job Aid – Creating & Linking your NCID
 - Provider Job Aid – Setting up Direct Deposit
- A Resource & Referral agency call hosted by DCDEE & NC FAST was held on March 23rd. A recording of this call is posted on the DCDEE website.

Project 7 Updates

- ePASS
 - Online Change Of Circumstance Pilot
 - Coordinating with 5 counties
 - Requires ePASS Linked Accounts to be in Place
 - Online Verification Planned for upcoming release
 - Must schedule/pass testing with USCIS
- Other Upcoming Functionality:
 - Reasonable Opportunity was implemented in February Release-
Corresponding updates to FAST Help were made
 - 1095-B IRS Interface 2nd quarter
- 1095-B IRS Electronic Interface due June 30th.
- Working with IRS to confirm Proper Security Certificate.
- Received stated final Interface Requirements from IRS.
- IRS Testing Environment is now available.



Project 7 Updates – 1095-B

- Approximately 1.5 million 1095-B forms sent out. Complete week of March 14th. Original plan was to mail these out in January per IRS guidance. Given the IRS extension to March 31st, 2016. North Carolina extended the original plan to lessen impacts to call centers and counties.
- The call center has handled call volume with no current issues. Coordination of NC FAST, DHHS Print Center and DMA Call Center has worked well to limit the impact on all stakeholders.
- Counties could get returned 1095- B IRS form if undeliverable to address. Counties would need to make address change. DMA is providing specific communication to counties regarding this.

Project 4 (Child Services) Updates

- Detailed fit/gap analysis is in progress and on track. The schedule for sessions is from March 15th thru May 19th 2016.
- Good participation from State DSS and counties in the fit/gap sessions.
- Resource planning and hiring is in process
- Received approval to establish four workgroups to collaborate with counties to define approach for: mobile security/policy, mobile device management (MDM), form and notice simplification, and data governance
- Initiated county visits on week of March 14th to document county as-is processes; county visits to continue through early summer
- Gathered copies of almost 400 state, county, and AOC forms and notices to support Fit-Gap analysis
- Initiated analysis to define detailed data conversion strategy for P4 implementation

Overall NC FAST Project Timeline

NC FAST Overall Timeline

