



NC Department of Health and Human Services

Child Support Services

Carla West

Chief

919-855-4405

May 30, 2018

Incentive Settlement Payout Delay

- **June 2018 - \$2,578,064.83 to be distributed**
- **Remaining to be distributed when received**

DCDL_CSS_18-25

Review and Adjustment Process

Final Rule 303.8(ii)(b)(2) requires the IV-D agency to send out a notice of right to review after learning that a noncustodial parent will be incarcerated for more than 180 days.

July 1, 2018 ACTS will automatically generate the Notice when the caseworker places the “UINL” code in the workable status field

DCDL_CSS_18_31

Online Applications

- **Online Application - effective June 1, 2018**

WWW.NCCHILDSUPPORT.COM

- **Worker Portal – effective July 15, 2018**

–Online

–In person

–Through the mail

DCDL_CSS_18_30