



- NC FAST, DAAS, DMA, DSS, OST state staff had a third meeting with the Adult Care Home provider industry representatives to address concerns regarding SA payment and SA case Medicaid issues.
- Providers expressed frustration in not reaching quick resolution of case issues as well as not getting updates from the workers on the status of the cases.
- Providers, after working with the DSSs, will send their concerns to DAAS about cases that remain unresolved. DAAS will research and identify cases where worker action could resolve the issues. DAAS will contact DSS to instruct what action is needed.
- The DSS Directors expressed to NC FAST management that to address the providers' concerns, they would like to have the unresolved case issues sent directly to them and they will assure that case action will be taken (help desk ticket, etc) and will assure communication with the providers. DAAS will send unresolved cases to Wayne Black for distribution to the DSS directors.



- Special Assistance rules, 10 A NCAC 71P, have been published in the September 15 Register. Comment period ends November 17.
- The majority of amendments and repeals for 71P are intended to:
  - Update obsolete language within the rules
  - Update obsolete rules where policy and practice has changed
  - Clarify the rule on payee and assure that it is not more restrictive than the General Statute.
  - Encompass the Special Assistance In-Home Program which was codified in 2007.
  - Incorporate changes in terminology and instructions for NC FAST and electronic issuance.



- The *proposed* rules are to
  - include special circumstances for the Special Assistance In-Home Program;
  - Include notice requirements for the Special Assistance Program.