

Performance Management Update

NC DSS DIRECTOR'S WEBINAR

JANUARY 5, 2016

FFY 2015 Foster Care Caseworker Visits

Final report run Dec. 10, 2015

- Data pulled from CPPS using Report Month 201511 and MRS as of 12/09/2015
- Statewide scores calculated

1) Aggregate number of children in the foster care reporting population	14,006	
2) Total number of monthly caseworker visits made to children in the foster care reporting population	103,383	
3) Total number of complete calendar months children in the reporting population spent in foster care	113,316	
4) Total number of monthly visits made to children in the foster care reporting population that occurred in the child's residence	91,672	FFY 2015
		TARGETS
Percentage of visits made on a monthly basis by caseworkers to children in foster care (Item 2 / Item 3)	91.5	95.0
Percentage of visits that occurred in the residence of the child (Item 4 / Item 2)	88.4	75.0

FFY 2015 Foster Care Caseworker Visits

Individual county scores calculated

- 55 counties had a Measure 1 score of 94.5% or better
 - Ashe; Avery; Buncombe; Cabarrus; Caldwell; Carteret; Caswell; Catawba; Chatham; Cherokee; Chowan; Clay; Cleveland; Columbus; Craven; Currituck; Davidson; Edgecombe; Forsyth; Graham; Guilford; Halifax; Haywood; Harnett; Haywood; Henderson; Hoke; Iredell; Jackson; Johnston; Lincoln; Macon; Madison; McDowell; Mecklenburg; Moore; New Hanover; Orange; Pasquotank; Pender; Person; Pitt; Randolph; Robeson; Rowan; Rutherford; Scotland; Stokes; Surry; Union; Vance; Watauga; Wilkes; Wilson; Yadkin; Yancey
- One county had 0 foster children in the reporting population
- The other 44 counties had scores ranging from 0% (n = 3) to 94.1% (n = 2)
 - The average Measure 1 score for the 44 counties was 76.7%
 - Of the 44, 20 counties were within 5 percentage points of meeting the Measure 1 Target (95%):
 - Alamance; Alleghany; Anson; Beaufort; Burke; Camden; Dare; Duplin; Durham; Granville; Jones; Montgomery; Onslow; Richmond; Stanly; Swain; Warren; Washington; Wayne

FFY 2016 Foster Care Caseworker Visits

FFY 2016

- We are currently one quarter of the way through FF 2016
- Now is the time to be checking the status of caseworker visits on a monthly basis
- CSDW queries found in **Public Folders > DHHS Main Document > DSS > Child Welfare > State Sanctioned > CPPS/MRS Foster Care** can help identify visits that need recording
 - Children in Foster Care and Corresponding FC Visits for Select Period
 - Monthly Foster Care Caseworker Visit Report for Select Month
- The best way is to use CSDW query **Monthly Foster Care Caseworker Visit Report for Select Month** around the third week of each month to see the children in care that have visits entered in MRS for that month and those that do not, then follow up with caseworkers do determine:
 - 1) if a visit has been made; if not, schedule one before month's end
 - 2) if a visit was made, why the visit has not been entered into MRS and when it will be

Internet Explorer 10

- Microsoft support for Internet Explorer 10 and earlier version ends January 12, 2016
- DHHS is moving all Web sites to use the strongest encryption available TLSv1.2.
 - This requires using either IE11 or the latest version of FireFox.
 - Earlier versions of IE do not support TLSv1.2.
- All users of IE 10 should discontinue use and upgrade to IE 11
- We have been assured that NC FAST supports IE 11
- If you have a valid license for Win7 sp1, Windows Server 2008 R2 sp1, Win 8.1, Win RT 8.1 or Windows Server 2012 R2 installed, you may legally download and use IE 11 at no cost.
 - Each valid license may use a copy of the IE 11 (supplemental) software.
 - See <http://windows.microsoft.com/en-us/internet-explorer/ie11-software-license-terms>