



County DSS Director's Update

July 7, 2015

Project 3

- Project 3: Child Care, LIEAP/CIP began officially on July 6th, 2015 and is expected to conclude December 31st, 2016. NC FAST will complete a BSF and Current Business Process Review activity similar to what was completed with the Child Welfare Committee to begin the project. Given the number of BSFs, this anticipated to take about 3 weeks.
- Identification of Pilot Counties is in process. Selected Pilots will include a combination of small, medium and large sized counties as well as a county that utilizes contractors to complete work in the Project 3 program areas. Ideally, the Pilot Counties will be relatively close to the project location in order to facilitate in person activities with county participation.
- The Pilot for Child Care will be by full county, meaning that Pilot Counties will fully transition from the legacy system to the NC FAST system for Child Care program services as part of the pilot before additional counties are transitioned on a schedule to be determined during the project.
- The Implementation approach for Project 3 for LIEAP/CIP (“Energy”) is big-bang, meaning all counties will fully transition from the legacy system to the NC FAST system for Energy program services at the same time.



General NC FAST Update

- The Child Welfare Committee has received feedback on the Business Plan document that was provided to the NCACDSS in June. The Committee will be discussing the feedback and providing an update in the near future.
- NC FAST will make updates to the O&M FNS reports to reflect changes to the processing times for applications that are necessary to ensure clients receive benefits by the 7th day for expedited applications and the 30th day for non-expedited applications. Changes to the reports should be completed this coming weekend.
- The Work First Substance Use and Mental Health Initiative webinar is being updated to remove information pertaining to the Spanish/Hispanic 60-day exemption.
- The updated training and Q&A from previously delivered trainings on 6/16, 6/17 and 6/18 will be posted to the Learning Gateway this week and a link to the course will be provided in a communication about its availability.
- Applicable job aids and procedures are being updated to address the Substance Use functionality and processes. They will be made available on the implementation date.