North Carolina
Department of
Health & Human
Services

NC FAST

North Carolina Families Accessing
Services through Technology

County Directors Call

May 2, 2016

Proposed Updates to P3 Timeline*

The project Executive Advisory Committee (EAC) has **tentatively** accepted the updated timeline shown below. An official vote of approval will be held in May.

NC FAST Overall Timeline

Project Team / Role Name	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
CHILD CARE TIMELINE	Fit Gap																				
** Moving toward more Agile Development in Jan 2016			Functional Design																		
				Detailed Design																	
TAPS Timeline (Attendance, Provider Portal) corresponds to Child Care Timeline for Releases 1 and 2.					Development																
					Test Planning																
							Test Execution														
						Train CC Providers							Train CC Pilots		Train CC Statewide						
						Deploy Provider								Deploy CC Pilots		Deploy CC Statewide				Deploy Release 3
LIEAP / CIP TIMELINE	Fit Gap																				
** Moving toward more Agile Development in June 2016				JADs		Functional Design											Detailed Design				
																	Development				
																	Test Planning				
																		Test Execution			
																			Train LIEAP / CIP		
																					Deploy CIP, LIEAP

*Subject to change

Project 3 Timeline Updates

Release 1: Provider Portal and Provider Management – May 2016 (no change)

Release 2: Child Care Worker Functions – October 2016 Pilot
Rollout October – January 2017 (phases and rollout approach unchanged)

Release 3: Remaining Child Care Back Office Functionality moved to March 2017

Allows additional time for provider registration and direct deposit information to be validated with FIS prior to implementing payments from the State.

Phase	Go-Live	Conversion	Last SCCRS Service
Pilot	October	October – November	October
1	November	November – December	November
2	December	December – January	December

The deployment of CIP and LIEAP functionality is now targeted for Spring 2017, more details on how this will be deployed will be communicated as it is finalized.

Project 3 Updates

- Readiness Assessments continue and are on schedule to be completed by early May. County Champions, Child Care Supervisors and Coordinators along with County IT staff are strongly encouraged to attend. If possible, Directors are also encouraged to attend.

- The April Release included the Child Care Worker user role. DCDEE has stated this role must be used by contractors. The functions included at this time are limited to searching for and registering clients.

- The fourth Provider Bulletin was posted to the DCDEE website on April 15th. A fifth issue is under development and will be available around May 15th. Please ensure your staff have copies of these documents and are sharing them with providers in your county.

- The NC FAST Training Team is currently developing training materials, including videos and job aids, to help Providers complete required tasks in the NC FAST Provider Portal.

- Provider NCID collection will continue through May. Counties should submit their in-progress spreadsheets on April 29th, May 16th and their completed spreadsheets on May 31st.

Project 4 (Child Services) Updates

- Detailed fit/gap analysis is in progress and on track. The schedule for sessions is from March 15th thru May 19th 2016.

- Good participation from State DSS and counties in the fit/gap sessions.

- Resource planning and hiring is in process.

- Four new EAS workgroups are being formed to collaborate with counties. Form and Notice Simplification kickoff will be on 4/29. Security/Policy, Mobile Device Management (MDM), and Data Governance workgroup participants have been identified and will have their kickoffs soon.

- County visits are underway since March 14th to document as-is processes. Five of nine county visits are complete and remaining ones will be held through early summer. To date, 145 separate process flows have been documented across the five counties.

- Gathered copies of almost 400 state, county, and AOC forms and notices to support Fit-Gap analysis.

- Continued analysis to define detailed data conversion strategy for P4 implementation.

Project 7 Updates

- ePASS
  - Online Change Of Circumstance (COC) Pilot
    - Coordinating with 4 counties
    - Requires ePASS Linked Accounts to be in Place
    - Original Release in April
    - COC update for May
  - Online Verification with USCIS implemented in April Release.
    - Scheduled/continuing testing with USCIS
- Other Upcoming Functionality:
  - Account Transfer COC outbound
  - Transitional MA (rules & forms)

Project 7 Updates – 1095B

- 1095-B IRS Interface 2nd quarter
  - Received stated final Interface Requirements from IRS.
  - IRS Testing Environment is now available.
  - 1095-B IRS Electronic Interface must be established and 1.5 million forms submitted to IRS by June 30th.
  - Loaded Security Certificate
  - Confirming Test Cases required by IRS for approval given our situation (Developer/Issuer/Transmitter)
  - Preparing IRS communications test

Project 8 (Eastern Band of Cherokee Indians)

- P8 is scheduled for implementation on 4/1/2017.

- 4 system partners require interface file changes to accommodate the new EBCI county code (200 or 2A).
  - Automated Collection and Tracking System (ACTS)
  - Department of Corrections (DOC)
  - Client Services Data Warehouse (CSDW)
  - NC Medicaid F

- Forms and reports system analysis to determine EBCI impact continues.
  - NC FAST reports will *not* require system changes since data filtering by county will continue in the NC FAST and in XPTR.
  - 200+ form changes (for both English and Spanish versions) are required to allow for display of the new Eastern Band of Cherokee Indian location in the form header or return address.
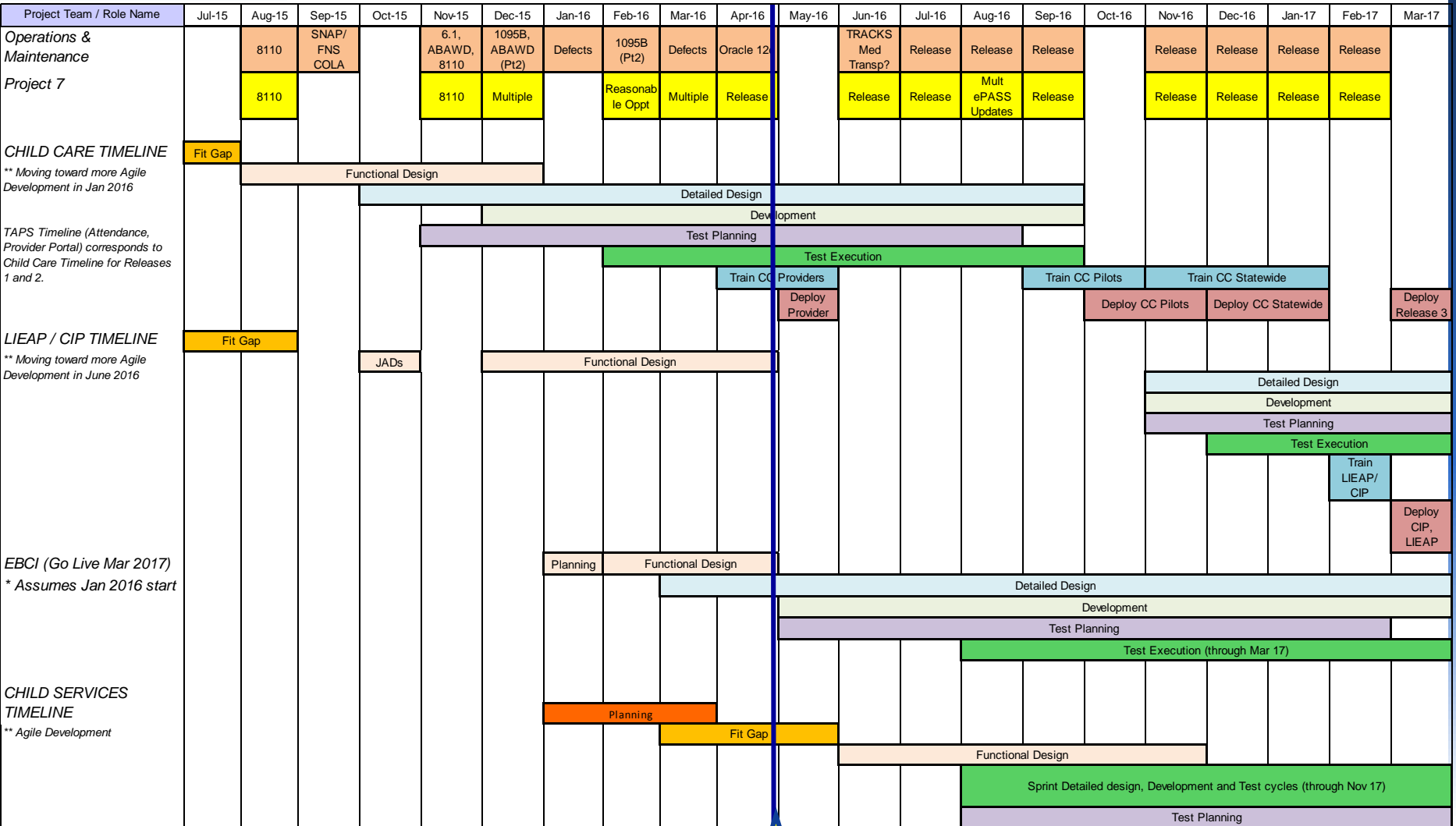
Readiness and Reports Update

- NC FAST Community College Collaborative: to date as a result of the pilot project, there have been 10 permanent new hires and one temporary new hire at the local DSS. NC FAST staff are in the process of expanding the interview portion of the course to enhance the student's skill in this area. Roll out meetings will begin in June throughout the state, and the remaining 54 colleges will begin teaching the course in August 2016.

- Readiness Liaisons have been busy with scheduling and completing P3 Readiness Assessments. To date, 67/100 counties have been completed. The goal is to have 100% completion by mid-May.

- NC FAST Trainers and Help Desk are collaborating to offer further troubleshooting opportunities for county staff through virtual training sessions.

- NC FAST Trainers are partnering with OST staff to offer system and policy crosswalk trainings. This is presently available for the ABAWD course.

- Weekly communications are now also available on FAST Help for staff's reference.

- May Virtual Training offerings are now available on The Learning Gateway.

- The Learning Gateway layout and search functions have been revamped for a streamlined and more user friendly approach.

- NC FAST Trainers are in the process of creating You Tube training offerings as well.

- NC FAST will host the next County Champion Call on May 18 from 3-4 p.m.

Readiness and Reports Update

- The following reports and/or reporting enhancements were released into production in March, 2016:
  - IV-D Non-Coop Sanction report
  - Client Contact (Reception Log)

- The following reports and/or reporting enhancements are scheduled for future release:
  - Medicaid Provider Mass Change report
  - Medicaid Provider Auto-Assignments report
  - No longer display individual recerts as overdue on the Pending Recert report if the recert was completed and the status was *"denied"*
  - Add MAGI Retro Apps to O&M reports
  - Update MAGI and Traditional Medicaid reports to reflect specific program category, i.e. MPW, MIC, NCHC, etc.
  - Include Due Date on Cash and Refugee Cash Assistance Pending Apps by Worker Detail report

NC FAST Overall Schedule

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Operations & Maintenance		8110	SNAP/ FNS COLA		6.1, ABAWD, 8110	1095B, ABAWD (Pt2)	Defects	1095B (Pt2)	Defects	Oracle 12c		TRACKS Med Transp?	Release	Release	Release		Release	Release	Release	Release	
Project 7		8110			8110	Multiple		Reasonable Oppt	Multiple	Release		Release	Release	Mult ePASS Updates	Release		Release	Release	Release	Release	
CHILD CARE TIMELINE ** Moving toward more Agile Development in Jan 2016	Fit Gap	Functional Design →					Detailed Design →				Development										
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LIEAP / CIP TIMELINE ** Moving toward more Agile Development in June 2016	Fit Gap			JADs	Functional Design											Detailed Design / Development / Test Planning / Test Execution			Train LIEAP/ CIP		Deploy CIP, LIEAP
EBCI (Go Live Mar 2017) * Assumes Jan 2016 start							Planning	Functional Design			Detailed Design / Development / Test Planning / Test Execution (through Mar 17)										
CHILD SERVICES TIMELINE ** Agile Development					Planning			Fit Gap			Functional Design / Sprint Detailed design, Development and Test cycles (through Nov 17) / Test Planning										

Not final; updated based on discussion at EAC