



N.C. Department of Health
and Human Services

DMA UPDATE

May 6, 2014



PLAN OF ACTION FOR MEDICAID APPLICATION PROCESSING



BACKGROUND

- Affordable Care Act (ACA) effective January 1, 2014
- Enormous workload
- Applications sent to the state
- Applications received by the state
- Applications screened by the state
- Recertification delay
- Waiver approval



ACTIONS REQUIRED

- Guidance to counties
 - Prioritization of work
 - Reports



Who is Responsible

- County DSS
- DHHS
 - DMA
 - State DSS
 - NCFast



TASKS

- County Director
- Case Workers
 - Application Processing
 - First In, First Out
 - Urgent Medical Need
 - Recertifications
- County Management Supervisors
 - Reports
- DHHS



Resources

- Reports to counties
- Extension of Certification Period for Renewals
- OSS staff



Communication

- NCFast Blast
- Reports through EIS
- Weekly County Champion/Director Calls
- County Site Visits
- Dear County Director Letters



ESCALATION Process



MAC UPDATE

- Agreement that the MAC work group, which includes four DSS directors, will meet (tentatively May 12th) to discuss definitions of allowable activities (provided under Phase II of the NIM)
 - Next meeting will include determining what activities may be grouped together, and determine how many SIS codes are needed
 - Goal of meeting on biweekly basis



MAC UPDATE

- In the final stages of drafting an IMOA between DMA, DAAS and DSS.
- A draft IMOA among DMA, DSS, and DAAS has already been developed and will be finalized. It will include:
 - How the three divisions will carry out their roles in these areas.
 - CAP claiming attestation,
 - Performance measures for MAC,
 - Monitoring of DSSs
- Tentative Final Draft 5/23/14.
- Tentative Execution 5/31/14.



Questions

Sheila Platts

Assistant Director

Recipient and Provider
Services

919-855-4023

Carolyn McClanahan

Section Chief

Medicaid Eligibility Unit
919-855-4010