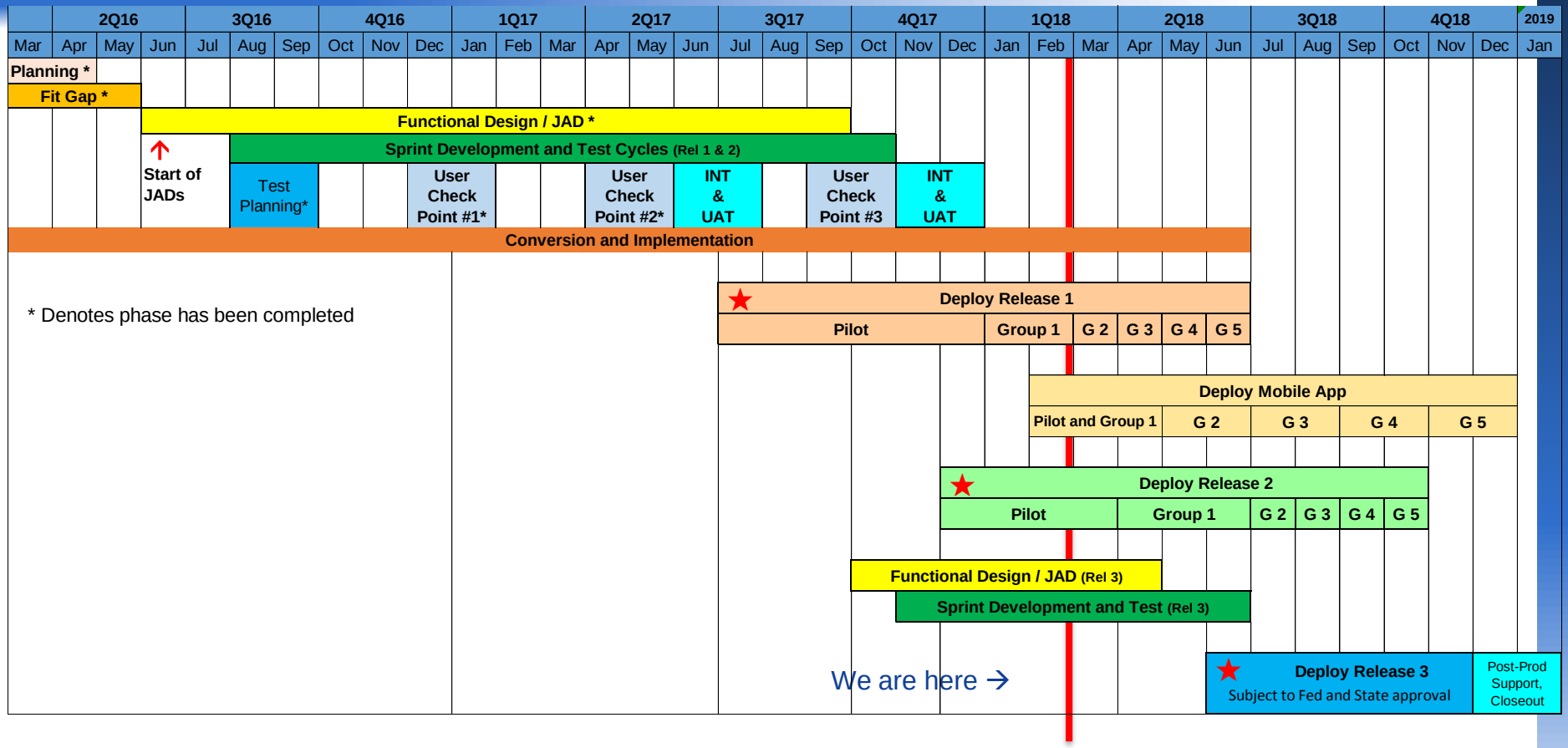
North Carolina Department of Health & Human Services

NC FAST
North Carolina Families Accessing Services through Technology

County DSS Directors Update

February 2018

Project 4 Timeline

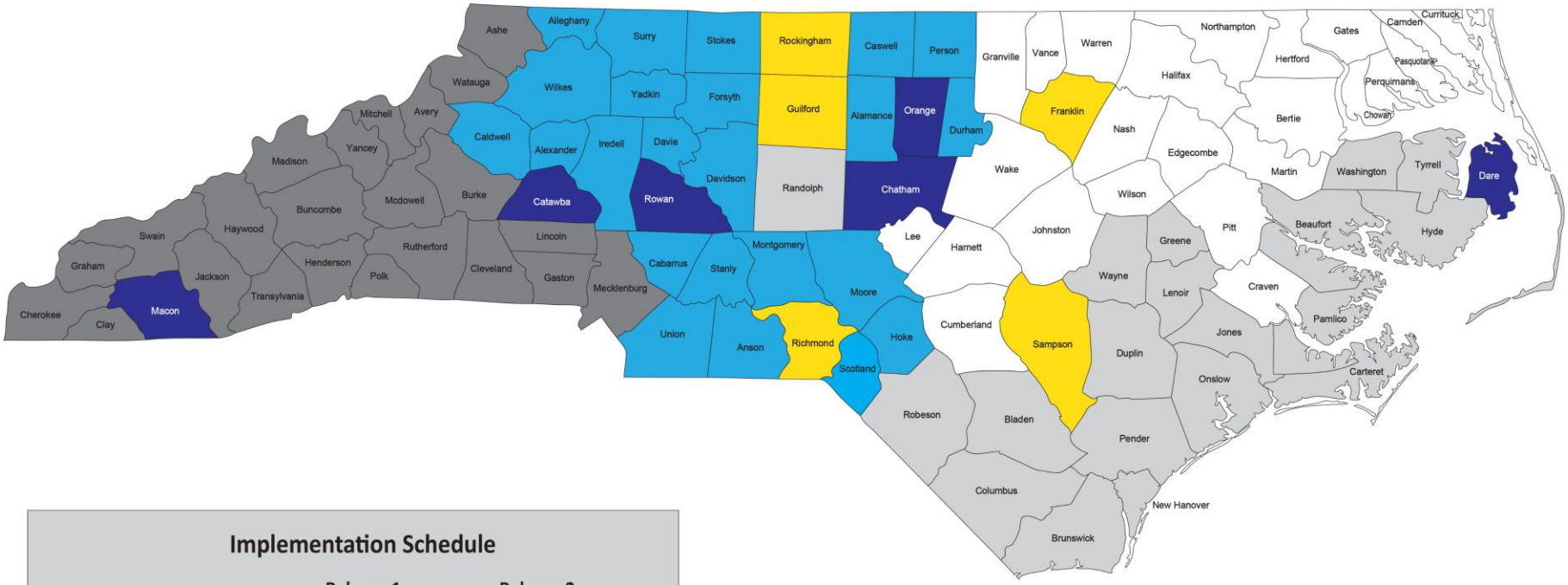


Implementation statewide delayed. Complied with NC legislative intent for P4 Child Services be operational by the end of 2017. Full deployment to all counties is planned through the end of 2018.

Extended Pilot county deployment to allow adequate time for application stability, user training, and process reviews.

Release 3 is planned, subject to federal and state budget approval. Primary feature is additional interfaces to external systems.

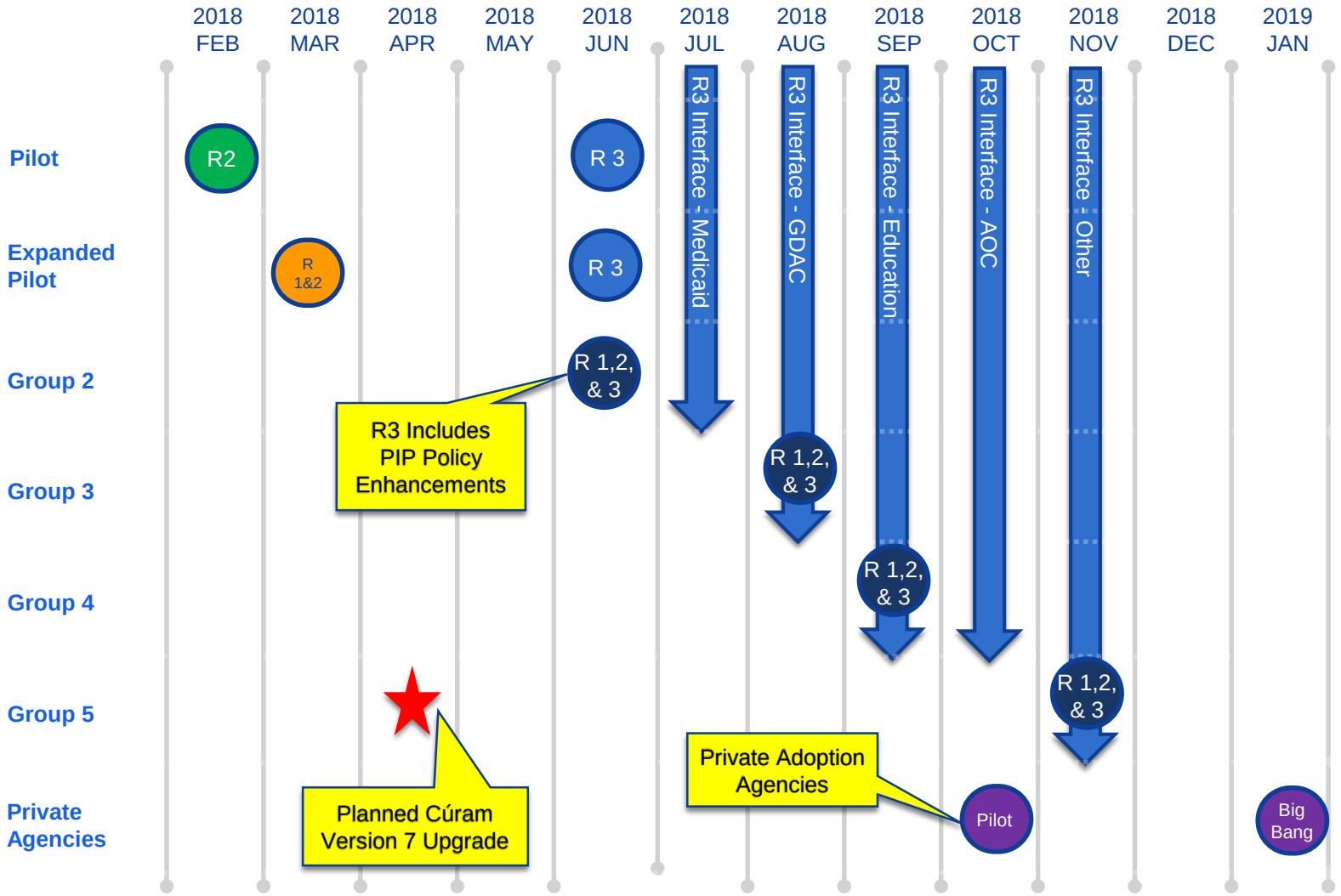
Project 4 - Revised Rollout Schedule



Implementation Schedule

	Release 1	Release 2
Pilot	August 7, 2017	February 26, 2018
Expanded Pilot	March 26, 2018	March 26, 2018
Group 2	June 25, 2018	June 25, 2018
Group 3	August 20, 2018	August 20, 2018
Group 4	September 24, 2018	September 24, 2018
Group 5	November 26, 2018	November 26, 2018

Project 4 - Revised Consolidated Release Plan



Project 4 Updates

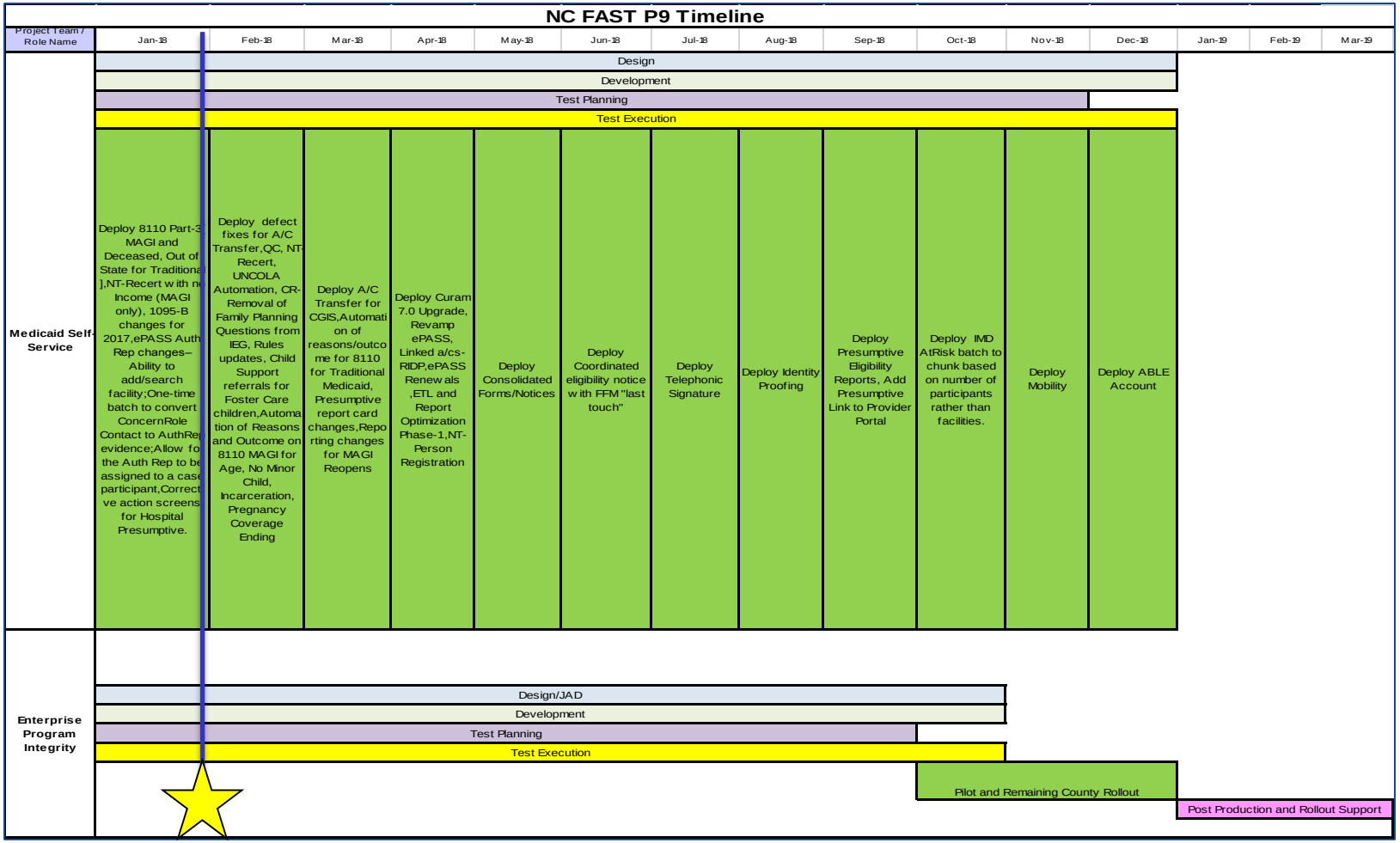
- Continuing to deploy State DSS and NC FAST staff to Pilot counties on a weekly basis.
- Successfully processed January Foster Care reimbursements and adjustments. Financial reports in use by Pilot counties monthly.
- Reports for Intake, Assessment, and Ongoing Case Management have been reviewed by Pilot counties and are being deployed in CSDW. Additional reports and dashboards are being developed.
- February release resolved numerous defects and included several enhancements requested by Pilot counties. Resolutions for three remaining “critical” issues are planned for March release.
- Continuing with Expanded Pilot mobilization efforts (e.g., user training, security setup, legacy data cleansing). Engaged Expanded Pilot counties in User Checkpoint meetings and recent “critical” item testing activities.

Project 4 - Mobile Update

- Mobile app testing completed successfully at Richmond and Sampson counties
- Richmond and Sampson will Go Live with Mobile Assessment app on Feb 26, 2018
- Sandbox/training application is also being used by Orange County
- Mobile Device Management
  - The state contract awarded to SHI to procure MobileIron as the MDM vendor
  - Continuing procurement process for MobileIron MDM
  - Seeking to establish State MDM capability in the near future
  - Deploy application to NC FAST MDM to allow counties without MDM to use the app
- The county cost estimation spreadsheet can be found in Learning Gateway

https://ncfasttraining.nc.gov/pluginfile.php/52573/course/section/3265/20180130 - County Cost Estimation Worksheet.xlsx

Project 9 – Timeline



Note: This deployment schedule for releasing new P9 functionality is subject to change based on several factors like change in priority from business, successful regression testing, performance testing, timing conflicts with other NCFAST functionality etc. Note:- This deployment schedule for releasing new P9 functionality is subject to change based on several factors like change in priority from business, successful regression testing, performance testing, timing conflicts with other NCFAST functionality etc.

New system functionality and change requests (enhancements) for Medicaid will be prioritized by the Business and worked by the development team in Sprints.

Project 9 – Medicaid Self Service

- No Touch Recert Phase 1 (MAGI-No income)
  - For MAGI applications where there is no income evidence, recertification will be carried out by the system without caseworker intervention. This functionality will be piloted with Brunswick, Mecklenburg and Surry prior to rollout to all counties. Please look for additional communication from DMA
- 8110 Part-3
  - The vast majority of Reasons/outcome for MAGI have been automated in the 8110 form.
- 1095-B changes for Tax Year 2017
  - 1.4 million notices were generated for 2.2 million individuals and were mailed out in January. We anticipate to complete electronic transmissions by end of March 2018 and then run the corrections on a monthly basis.
- Change Requests deployed in the Feb release
  - Removal of Family Planning Questions from IEG
  - Identify Child Support referrals for Foster Care children
- UNCOLA Automation
  - UNCOLA changes will be automated by NCFAST targeted for deploy on Feb 24.

Project 9 – Medicaid Self Service

- Design/Development is in progress for the following future release items:
  - Presumptive Report Card changes.
  - MAGI Report card changes for handling reopens and discouragement.
  - Automation of Outcome/Reasons for Traditional Medicaid products in 8110
  - NCHC Program Freeze
  - A/C Transfer for CGIS
  - StateQueue/HCRCaseWorker changes
  - ePASS Document Upload
  - Single-Streamlined application
  - SAVE Upgrade
  - NT- Person Registration
  - RIDP Phase-1
  - Cúram 7.0 Upgrade

Project 9 – Enterprise Program Integrity (EPI)

Scope:

- Replace existing legacy system Enterprise Program Integrity Control System (EPICS) with NC FAST functionality to support the entry of referrals, investigations, and the tracking of substantiated claims for over-issuances for FNS, Medicaid and Work First programs

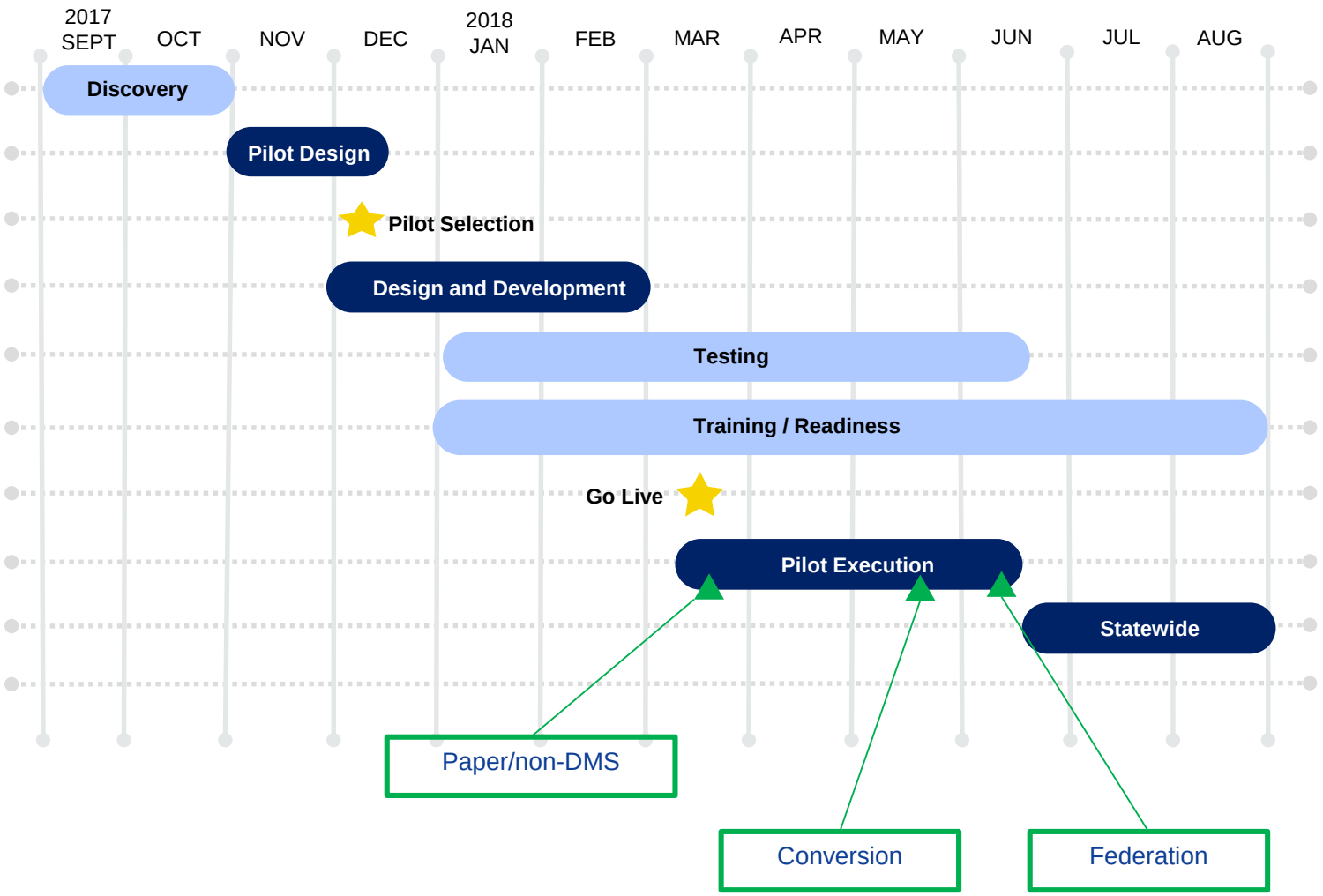
Timeline:

- Pilot October 2018, statewide rollout December 2018

Current Status:

- Development and testing is continuing
- Kickoff meetings with the 4 Pilot Counties (Catawba, Forsyth, Iredell and Stokes) were completed in early February
- Statewide readiness kickoff calls were conducted last week
- Regular monthly communications (calls, fact sheets, other planning documents) will be shared by the P9 County Readiness team

Project 12 – Document Management



Project 12 – Document Management

Current Status:

- DCDL and overview of Conversion and Federation was distributed the week of February 12th.
- Technical specifications for Conversion and Federation have been shared with the Pilot counties for initial review.
- NC FAST has developed a short survey that we request each county complete by March 2nd. Answers to this survey will assist us with planning post Pilot.
- NC FAST will be hosting a county champion call on Document Management on Tuesday, February 27th from 4-5pm. Logistics were emailed to all county champions and directors.
- Functionality Releases
  - March – Release 1 – new All Documents Tab on Person Pages and Integrated Cases
    - Will be accessible to all counties
    - Job Aids will be available
  - May – Release 1.1 – Child Services and additional functionality
- Initial Pilot (non-DMS) counties will focus on the Datacap to FileNet/NC FAST process