



# County DSS Director's Update

October 6, 2015



# NC FAST O&M Update

- ePASS Navigation Updates were implemented in September Release. These updates will provide a more user friendly navigation and assist with submitting the correct application – in particular for Traditional and MAGI Medicaid.
- Per Administrative Letter 04-15, Certification Periods, Beginning September 28, 2015 for LTC, CAP, and PACE cases will be a 12 month certification period. This will allow for alignment between programs, in particular those individuals dually enrolled for MA.
- Session Law 2015-24 repealed North Carolina Health Choice Extended Group Coverage (MIC-L) effective immediately. DMA has approved that the program be removed from NC FAST 9/30/2015. DMA has issued a Terminal Message.
- Participating in sessions to implement FNS ABAWD policy effective 1/1/2016.



# NC FAST Implementation Update

- The Implementation Team will participate in the Social Services Institute, which will be held October 21 – 23 in Hickory, NC. Topics include: Curam 6.1 Release, Help Desk Troubleshooting Tips, NC FAST Reporting, and Project 3 (Energy/Childcare) Updates.
- Upcoming trainings will include training on the new 6.1 Curam software release scheduled for November, along with plans to offer intermediate to advanced trainings for programs such as FNS, SA, LTC, and others.
- Readiness Liaisons are in the process of polling counties to determine interest in virtual vs. onsite training here at RTP. Our plan is to train county designated trainers or “super users” on the Curam 6.1 release, and they, in turn will train their remaining county staff.
- Content Developers are presently planning and working towards updating material for the upcoming 6.1 software release, along with updating previously recorded webinars.

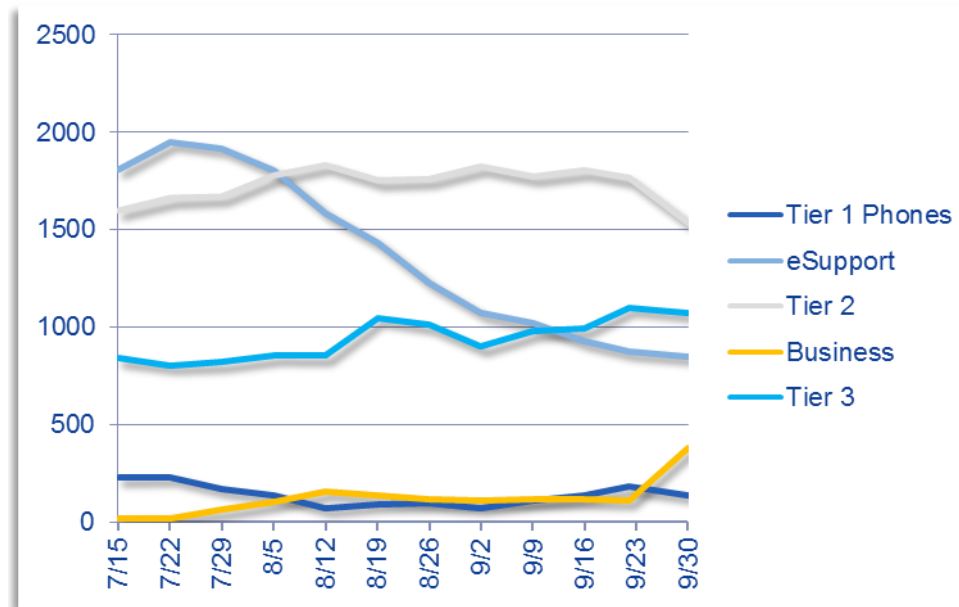


# NC FAST Implementation Update

- Over the next few months, we will publish high-level biweekly Fact Sheets to share what is expected to come with the November Release. The first Fact Sheet has been posted in FAST Help and includes information on NC FAST functionality enhancements.
- Readiness is currently working with the Testing Team to solidify UAT for the new 6.1 Curam release. We plan to ask approximately ten counties to participate in UAT, which is tentatively scheduled for the weeks of November 9 and 16.
- The PML Virtual Training Webinar originally scheduled for Sept 22 has been postponed until further notice. Once testing is complete and functionality implemented, we will notify counties of a new training date.

# Helpdesk Ticket Status

- Helpdesk tickets continue to come in at a steady rate. Additional staff have been added to address the backlog and we are making progress on our backlog. Currently, we have a total of 43 Helpdesk agents with 7 of those currently in training. The job has been reposted in hopes of attracting more suitable candidates. We currently have 2 agents tentatively scheduled to begin our October 19 training session.





# P7: NC FAST FFM Interoperability

## Highlights – September 2015

- Implemented ePASS Navigation & Continuous Eligibility
- Completed Functional Design of 1095-B
- Continued Detailed Design of 1095-B
- Broke out 1095-B delivery/testing into 2 Parts: 1095 Form to Citizen and 1095 Form to IRS.
- Requested P7 Project extension through 2016 in APDu

## Upcoming Events

### Scheduled Delivery of the following Functionality

- 8110 Modal Update
- 6.1 Release (P7 Impacts)
- QC Application Monitoring
- 1095-B Part 1: Print/Mail Form to Citizens
- 1095-B Part 2: Delivery of Form to IRS
- Continued Development of Numerous other P7 Enhancements

## Risks

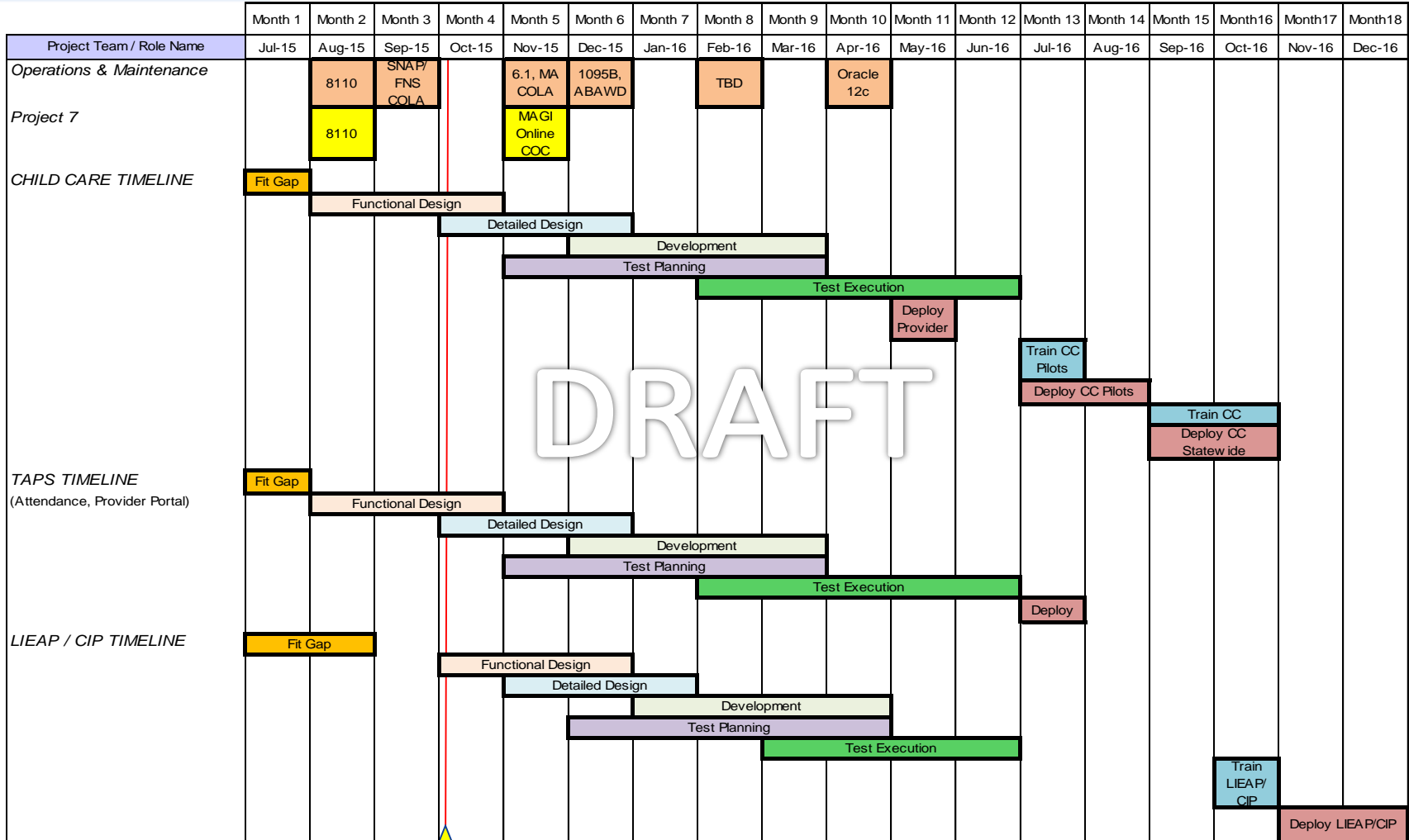
- Require 1095-B Code from IBM to meet IRS deadlines – first code drop currently scheduled for mid October. NC FAST must begin to build based on IBM Design
- IRS Penalties are levied for not meeting Milestones. Penalty is \$250 per individual not to exceed \$3M within one calendar year
- APDu approval for P7 extension through 2016 is still outstanding

## Key Milestones

- Implement Curam Release 6.1 – 11/23
- 1095-B Call Center Solution In Place – 1/1/2016
- Complete Delivery of 1095-B form to Citizens displaying their MEC for 2015 Tax Yr. -1/31/2016
- Complete IRS Electronic Filing/Interface for 2015 Tax Yr.- 3/31/2016

# NC FAST Program Timeline

NC FAST Overall Timeline



DRAFT



\*Schedule is subject to change.



# NC FAST P3 Update

- Maurice Calhoun began his role as the State P3 Project Manager on October 1<sup>st</sup>.
- The Joint Application Design (JAD) sessions for Child Care concluded during the week of September 28.
- The team has begun working through functional design for Child Care with goal of having all functional designs for Child Care completed by the end of October.
- JAD sessions for the Energy program functionality are being scheduled to begin within the next few weeks.
- The Implementation Team completed the Job Task Analysis visits with Orange and Buncombe counties, including Southwestern Child Development, concluding these meetings with the Child Care pilot counties.
- An initial analysis of person records in SCCRS and NC FAST revealed that approximately 84% of Responsible Adults and 87% of children in SCCRS are already registered in NC FAST.





## NC FAST P3 Update

- The NC FAST Implementation Team released the first Project 3 Fact Sheet on September 30<sup>th</sup>. The Fact Sheets are short one page communications that cover high level information on specific topics related to Project 3. They are sent via email but are also available in the communications folder on FAST Help. Please ensure your county champions are distributing this information to your Child Care and Energy staff.
- The NC FAST implementation team will be presenting more detailed Project 3 updates during the Social Services Institute in Hickory. We encourage any Child Care Staff attending the Institute to attend the workshop or stop by the NC FAST table if possible.
- A request for confirmation of each county champion and technical champion should have been sent to you from your county readiness liaison. Please confirm that information with your readiness liaison as soon as possible to ensure that the appropriate people are receiving the Project 3 related communications.



# NC FAST General Updates

- The Reports Workgroup continues to identify priorities for next reports to be released or updated in NC FAST. NC FAST, CSDW, and Business Divisions are collaborating to identify additional report capabilities that could be leveraged through CSDW.
- NC FAST and IBM collaborated to provide the remaining 89 counties a demo of the out of the box Cúram Child Welfare module. These demo's started the week of September 29<sup>th</sup> and will end the week of October 5<sup>th</sup>.
- NC FAST team is working with IBM to start requirements review and perform an analysis of P5 Aging and Adult Services Business System Functions (BSFs). Site visits to a small, medium, and large counties to review business workflow are being scheduled.