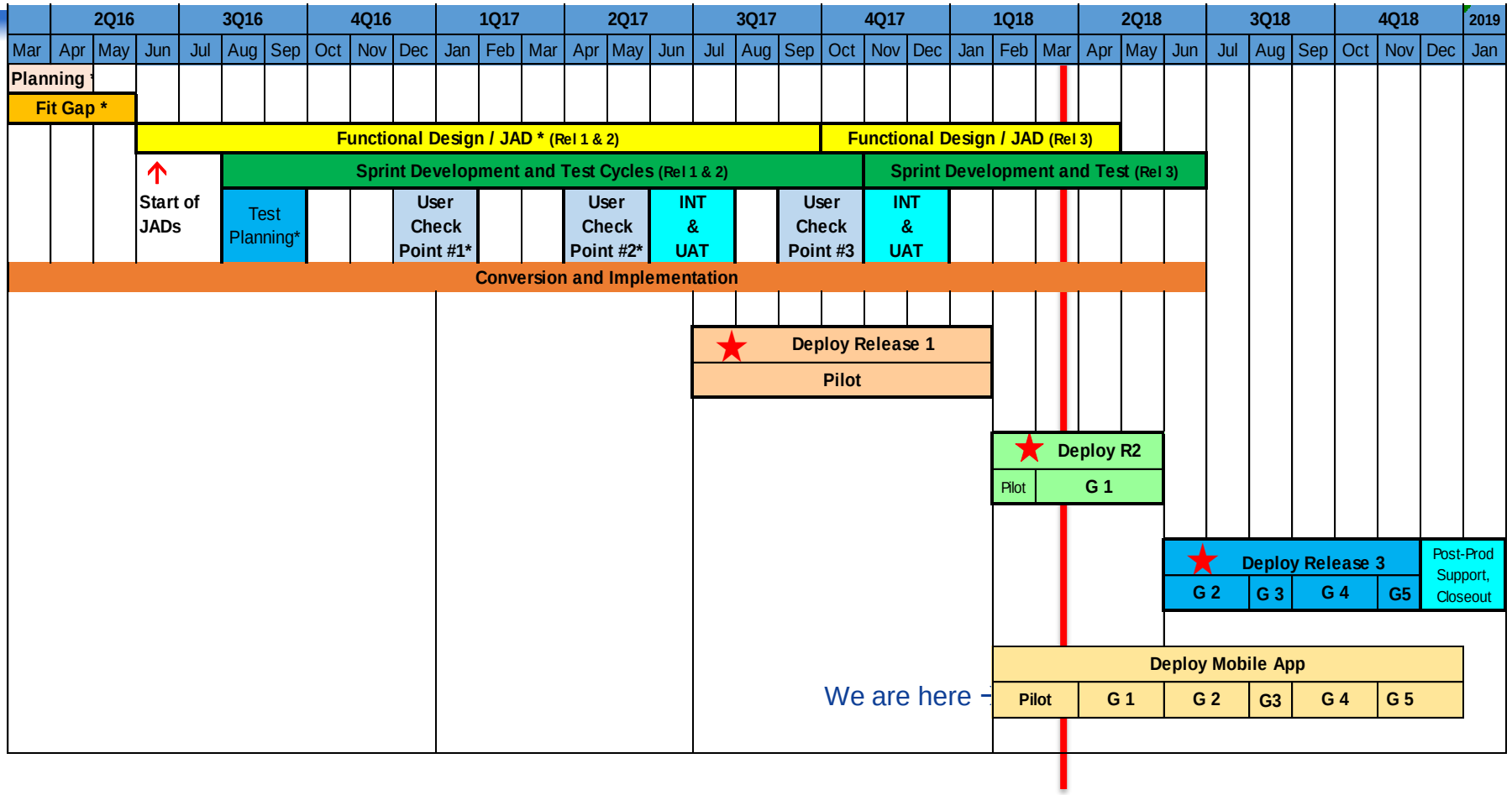
North Carolina Department of Health & Human Services

NC FAST
North Carolina Families Accessing Services through Technology

County DSS Directors Update

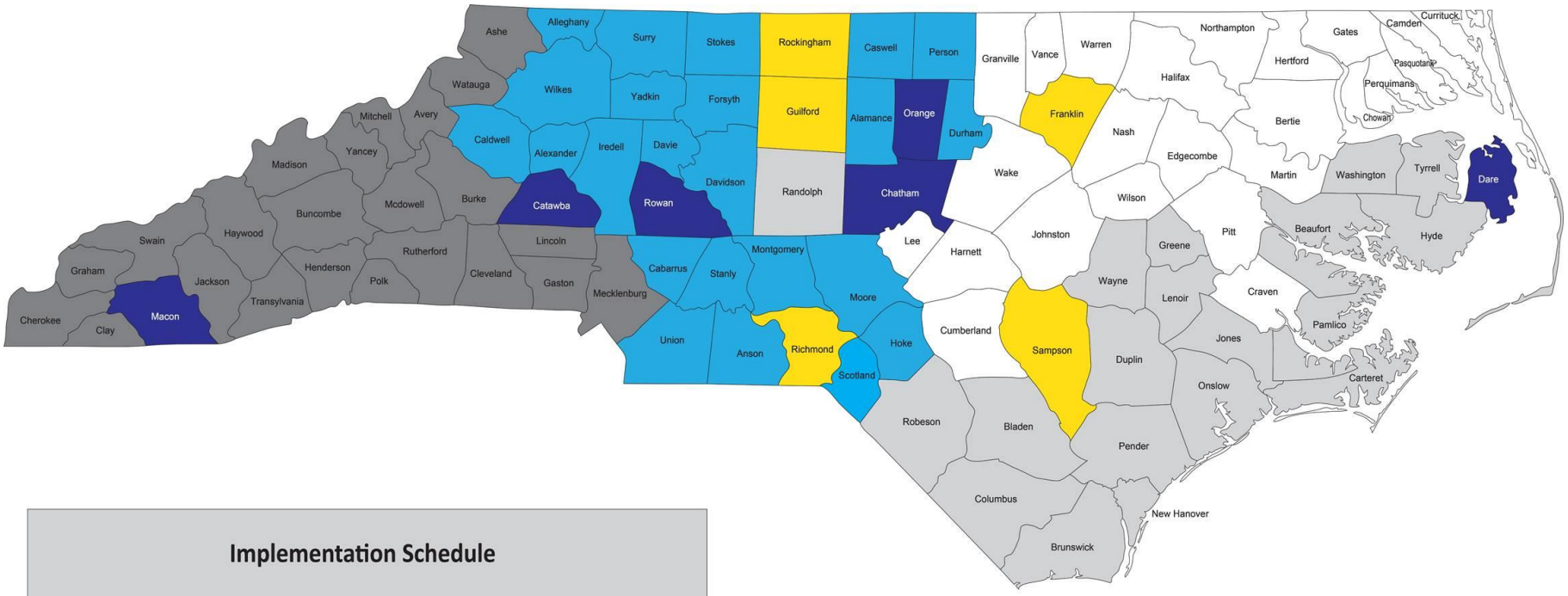
March 2018

Child Welfare Services (Project 4) Timeline



Revised deployment schedule.

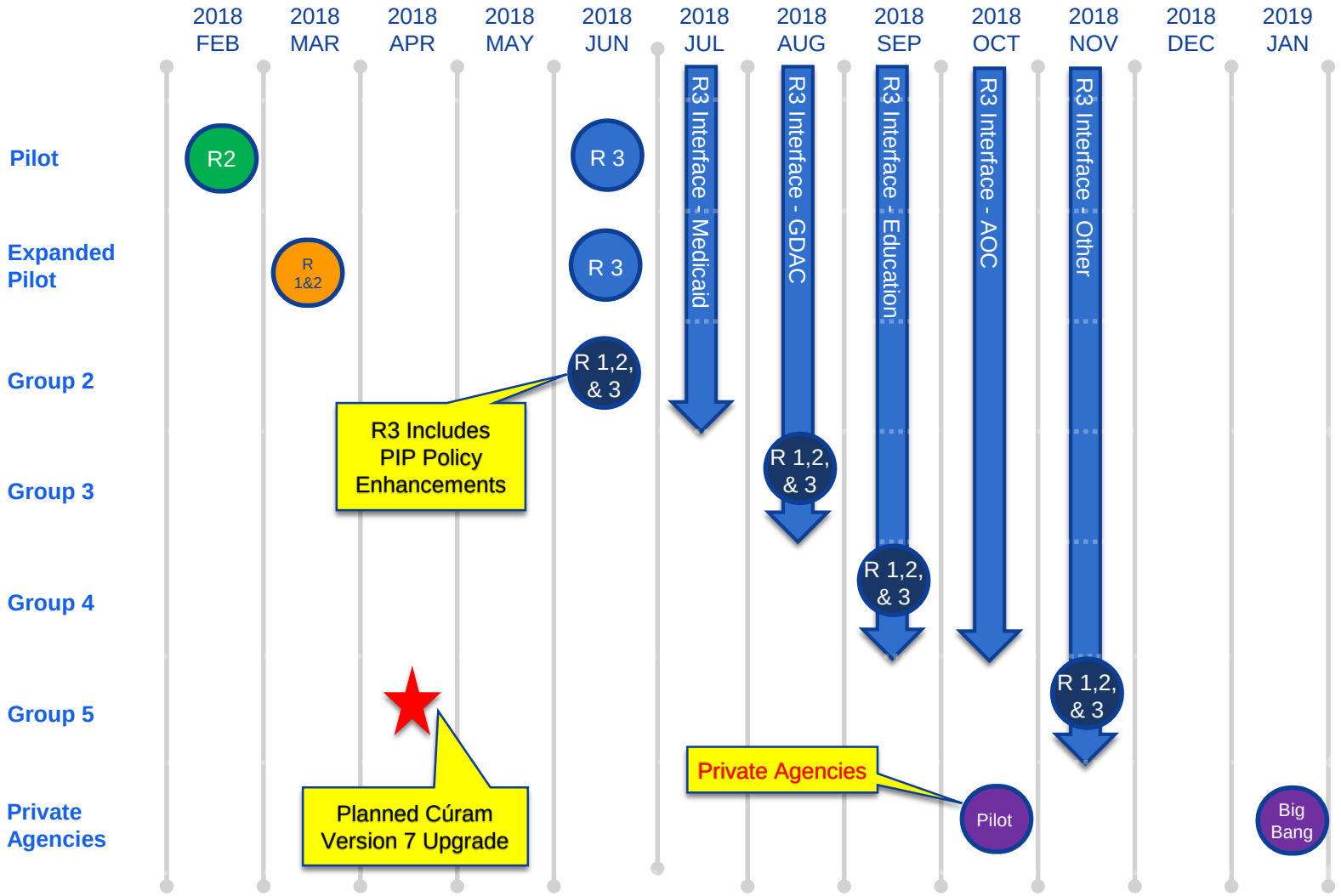
Project 4 - Revised Rollout Schedule



Implementation Schedule

	Pilot	August 7, 2017 (R1) February 26, 2018 (R2)
	Expanded Pilot	March 26, 2018
	Group 2	June 25, 2018
	Group 3	August 20, 2018
	Group 4	September 24, 2018
	Group 5	November 26, 2018

Project 4 - Revised Release Plan



Project 4 Status

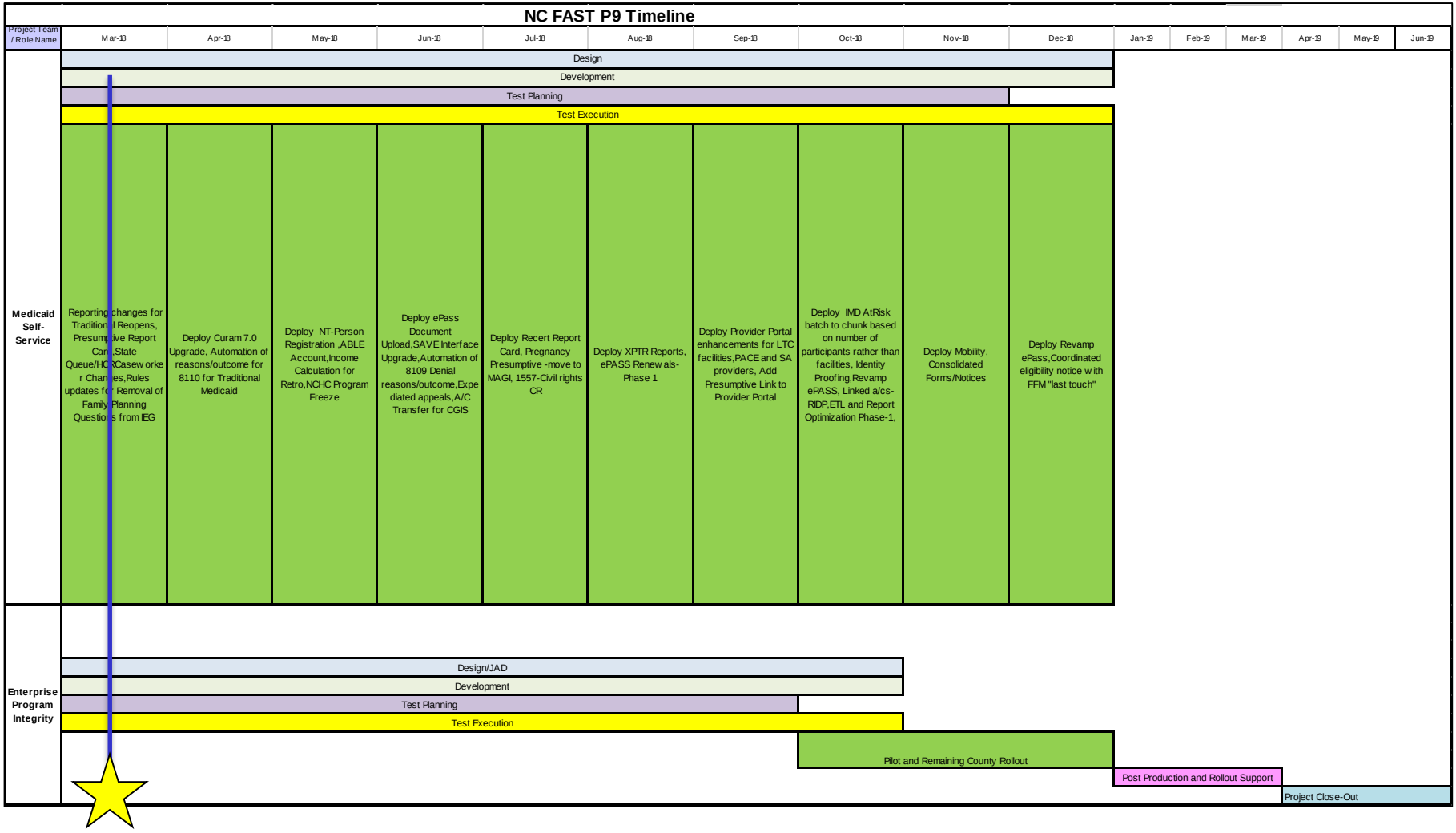
- March release resolved the three remaining “critical” issues in time for the March 26 rollout to Extended Pilot (Group 1) counties: Catawba, Chatham, Dare, Macon, Orange and Rowan
- Additional issues that are not classified as “critical” are being addressed
- Successfully processed February Foster Care payment issuances
- Continuing to review and resolve prior month financial adjustments
- Additional staff from the Division of Social Services are working with the NC FAST project team to provide a high level social work lens specific to NC child welfare. Priorities include mitigation of system issues, P4 roll out approach and strategy, P4 training, P4 helpdesk, and communication
- Data reports for Intake, Assessment, and Ongoing Case Management have been reviewed by Pilot counties and are being deployed in Client Services Data Warehouse (CSDW). Additional data reports are being developed
- Actively supporting expanded pilot roll out

Project 4 - Mobile Update

- The mobile app is being used in Richmond and Sampson counties as of Feb. 26, 2018
- Mobile Device Management (MDM)
  - State contract awarded to SHI to procure MobileIron as the MDM vendor
  - Setting up State MDM to allow counties without MDM to use the app
- The county cost estimation spreadsheet can be found in Learning Gateway

  https://ncfasttraining.nc.gov/pluginfile.php/52573/course/section/3265/20180130 - County Cost Estimation Worksheet.xlsx

Project 9 – Remaining Timeline



Project 9 – Medicaid Self Service

- No Touch Recert Phase 1 (MAGI-No income)
  - For MAGI applications where there is no income evidence, recertification will be carried out by the system without caseworker intervention. This functionality will be piloted with Brunswick, Mecklenburg, Wilkes and Surry prior to rollout to all counties. Please look for additional communication from DMA

- 1095-B changes for Tax Year 2017
  - 1.4 million notices were generated for 2.2 million individuals and were mailed out in January. We anticipate to complete electronic transmissions by end of March 2018 and then run the corrections on a monthly basis.

- UNCOLA Automation
  - UNCOLA changes were automated by NCFAST the batch was run Mar 3, 2018.

- The following changes were deployed in the March release.
  - Presumptive Report changes.
  - Traditional Report card changes for handling reopens and discouragement.
  - StateQueue/HCRCaseWorker changes

Project 9 – Medicaid Self Service

- Design/Development is in progress for the following future release items:
  - MAGI Report card changes for handling reopens and discouragement.
  - Automation of Outcome/Reasons for Traditional Medicaid products in 8110
  - NCHC Program Freeze
  - A/C Transfer for CGIS
  - ePASS Document Upload
  - Single-Streamlined application
  - SAVE Upgrade
  - NT- Person Registration
  - RIDP Phase-1
  - Cúram 7.0 Upgrade

Project 9 – Enterprise Program Integrity (EPI)

Scope:

- Replace existing legacy system Enterprise Program Integrity Control System (EPICS) with NC FAST functionality to support the entry of referrals, investigations, and the tracking of substantiated claims for over-issuances for FNS, Medicaid and Work First programs

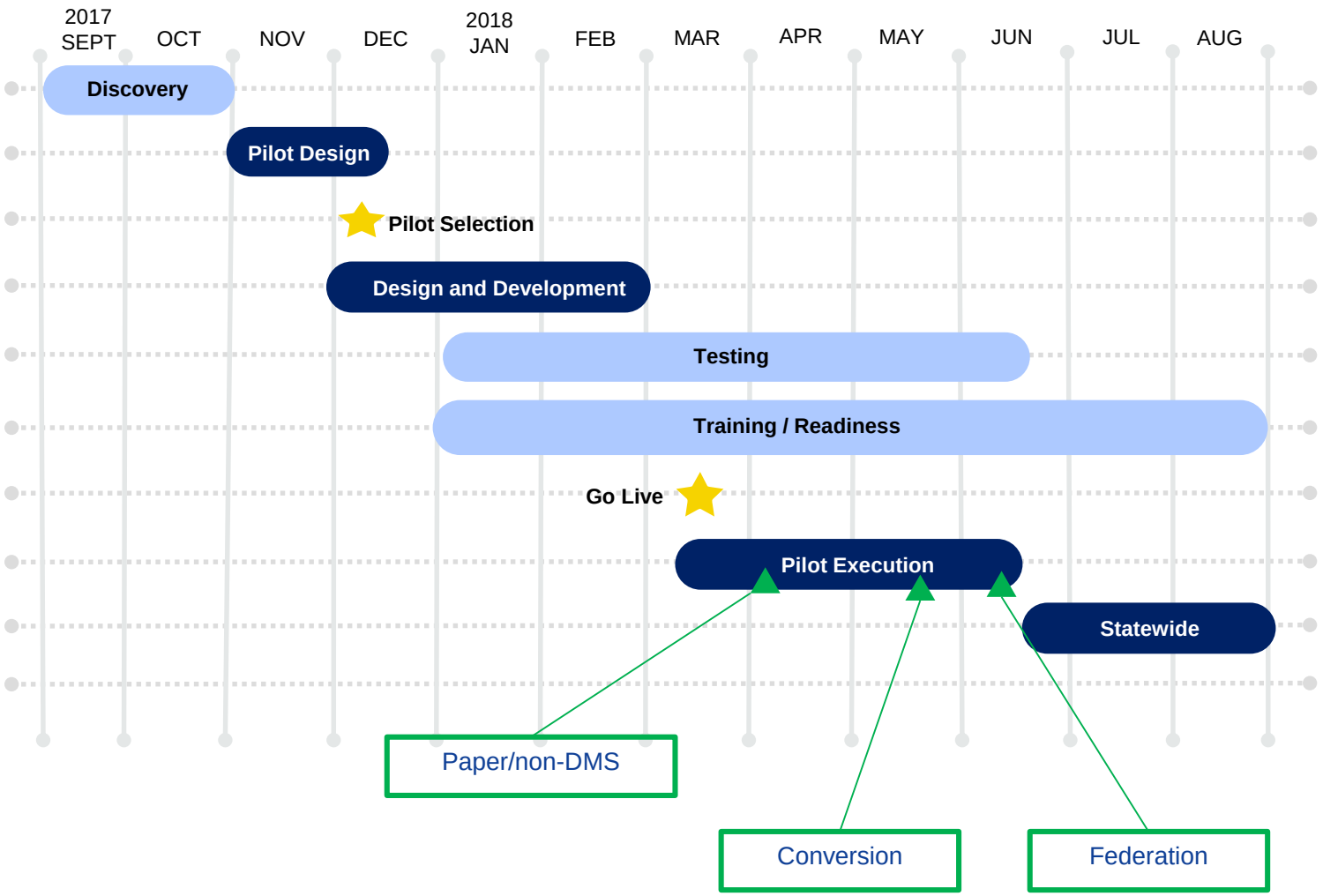
Timeline:

- Pilot October 2018, statewide rollout December 2018

Current Status:

- Development and testing is continuing
- Pilot and statewide readiness and preparation calls and activities are continuing
- Project team will be participating in regional program integrity meetings

Project 12 – Document Management

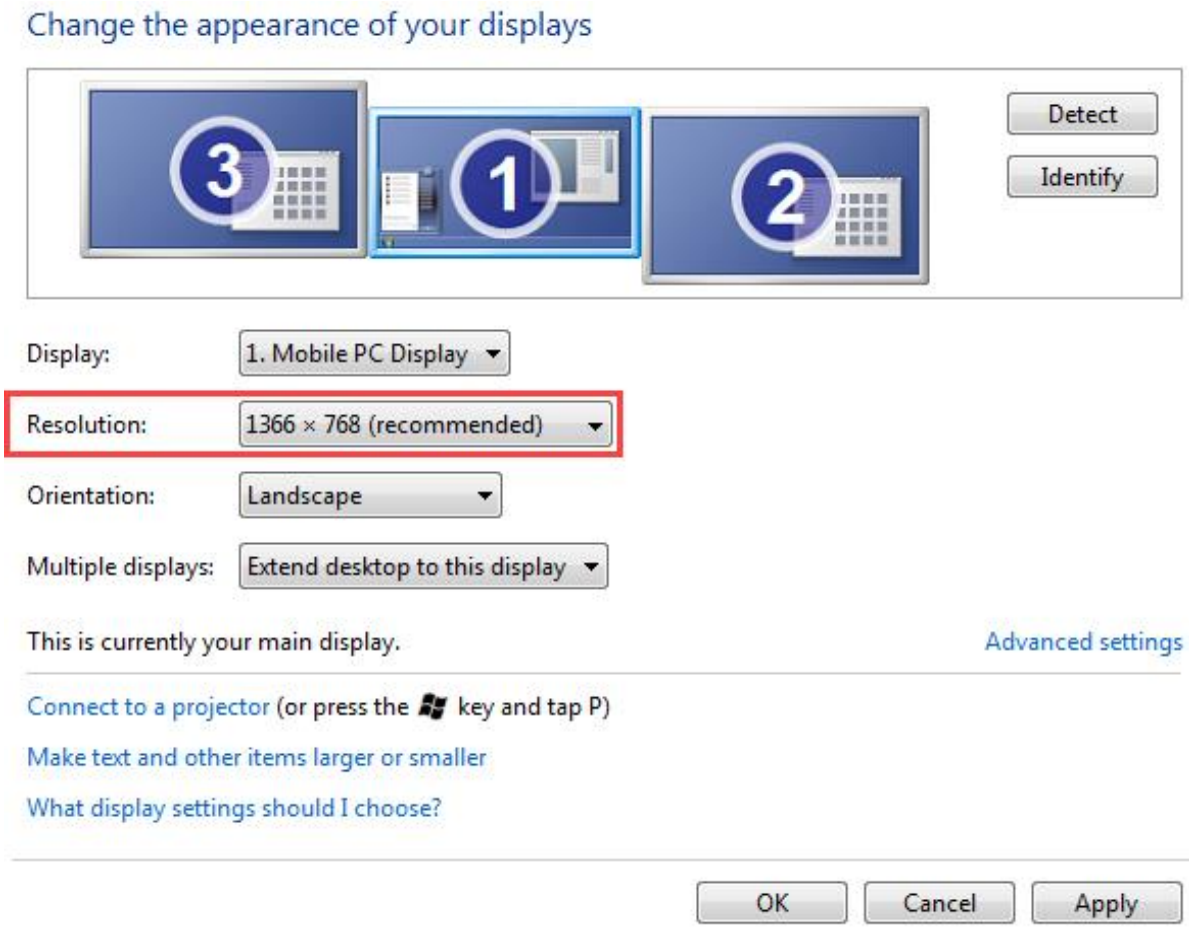


Project 12 – Document Management

Current Status:

- New NC FAST screens and functions were deployed in the March release
- Initial Pilot (non-DMS) counties will focus on the Datacap to FileNet/NC FAST process beginning in early April
- Project team has begun engaging with vendors to discuss conversion and federation expectations
- Regular conference calls between the project team and vendors have been requested, NC FAST team is in the process of planning to support these requests
- Preliminary draft of the county conversion and federation specification has been finalized
- Functionality Releases
  - May – Release 1.1 – Child Services and additional functionality

Resolution Requirements Update

- As indicated in the Fact Sheet dated 3/2/2018, part of the update to NC FAST will include screen resolution changes.
- The minimum recommended resolution has changed from **1024 x 768** to **1366 x 768**.
- Computer monitors that do not support a screen resolution of at least 1366 x 768 may look slightly different. Older monitors may not have the capability to display without slight variations.
- If the NC FAST application is launched and viewed on a monitor with a lower resolution, it may display differently, but users will still be able to complete their work.
- The previously issued Fact Sheet has been sent to your Technical Champions, as well as a list of county IT personnel.

Resolution Requirements Update Cont.