



Office of NC FAST

100 County Director Call

May 30, 2018

P4 Brainstorming Session Summary

- **Primary Goal: To understand how NC FAST system functionality does/does not meet and serve the needs of its users**
- **Two day session held May 16th and 17th at NC FAST**
- **Attended by:**
 - **Pilot County Leadership and Staff**
 - **NC DHHS Leadership**
 - **NC DSS Leadership and staff**
 - **NC FAST Leadership and staff (state, IBM and Accenture)**
 - **IBM Leadership and product development team**

P4 Brainstorming Session Summary

- **Objectives: Review NC FAST P4 system functionality to identify impact on social work practice**
 - **Identify barriers to effective child welfare social work practice**
 - **Identify activities that increase the time necessary to complete social work tasks**
 - **Identify themes for system improvement to increase efficiency**
 - **Ensure the State of North Carolina has an electronic system that complements policy, but doesn't drive it**
- **System Functionality Reviewed and Discussed:**
 - **Intake, Assessment, Out of Home/Ongoing, Outcome Plans, Eligibility, Placements, Financials and General/Overall Functionality**

P4 Brainstorming Session Summary

- **Next Steps:**
 - **NC FAST and NC DSS staff currently reviewing all session input for categorization and prioritization**
 - **NC FAST and NC DSS to review input with IBM to determine product changes needed to meet usability requirements**
 - **Detailed requirements to be developed to support JAD session**
 - **NC FAST to reassess the project schedule, staffing plan and budget based on the updated scope prioritization from business system review**

- **Additional information to be shared soon**