



# Monthly Directors' Call Non-Emergency Transportation (NEMT)

Public Consulting Group, Inc.

October 4, 2016

# Agenda

Overview of the Enrollment Process

NEMT Site Visit Numbers

NEMT Education Handout Highlights

Moving Forward

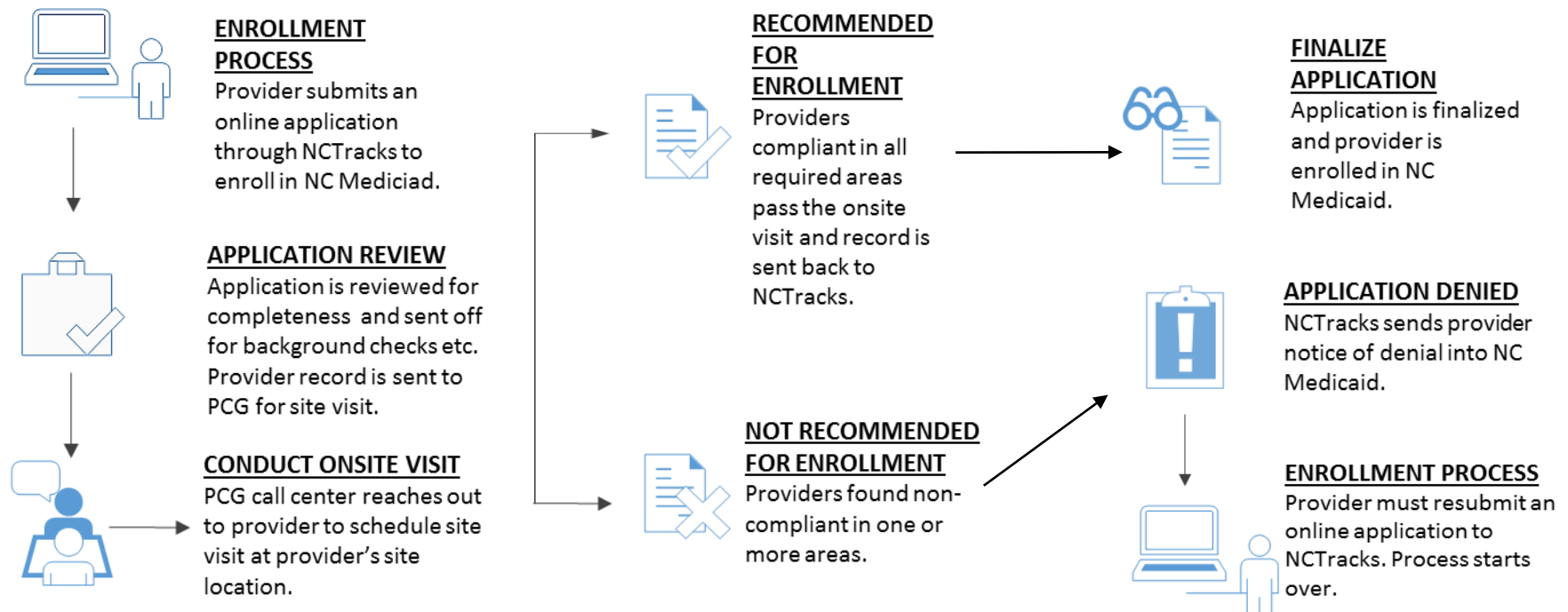
Questions



# Overview of the Enrollment Process

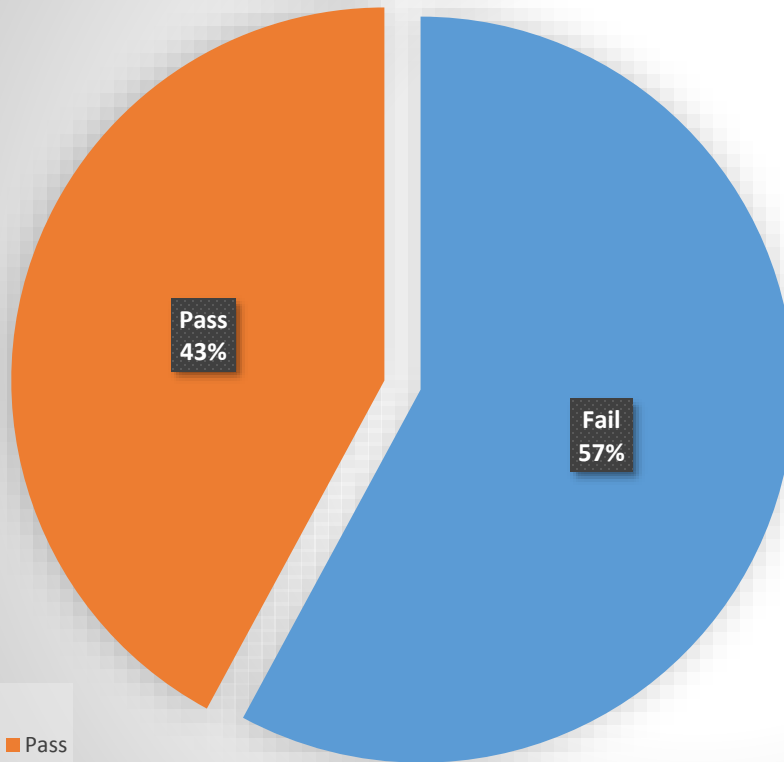


Why is PCG here and what do we do?  
In **2012**, PCG began conducting site visits to satisfy the federal and state enrollment requirement. To date, PCG has completed over 11,000 site visits.



# NEMT Site Visit Numbers

## NEMT Stats August 1st thru September 28, 2016



### **Total NEMT providers screened = 60**

26 providers -Recommended

34 providers – Not Recommended

### **Top 4 reasons for failure:**

1. Not familiar with OIG.
2. How often to run OIG.
3. Liability insurance requirement.
4. Does not know what organization mandates drug and alcohol testing.

\*\*All information is found in the NEMT Education Handout.

# NEMT Education Handout - Highlights

- Office of the Inspector General
  - How often to run the OIG report on employees
- Liability Insurance Requirement
  - 15 seat van or less – Must carry \$1.5M
  - 16 seat or more – Must carry \$5M
- Attachment J – Part of the county contract – All vendors must sign
- North Carolina DHHS Provider Administrative Participation Agreement (APA) – Provider is required to sign when submitting online application
- HIPAA
- Federal Transit Administration (FTA)



# Questions





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