

Performance Management Update

NC DSS DIRECTOR'S WEBINAR

MARCH 3, 2015

FFY 2015 Foster Care Caseworker Visits

Preliminary Report run Oct. 29, 2015

- Data pulled from CPPS using Report Month 201509 and MRS as of 10/28/2015
- Statewide scores calculated

1) Aggregate number of children in the foster care reporting population	14,020	
2) Total number of monthly caseworker visits made to children in the foster care reporting population	99,719	
3) Total number of complete calendar months children in the reporting population spent in foster care	113,952	
4) Total number of monthly visits made to children in the foster care reporting population that occurred in the child's residence	88,208	FFY 2015
		TARGETS
Percentage of visits made on a monthly basis by caseworkers to children in foster care (Item 2 / Item 3)	87.5	95.0
Percentage of visits that occurred in the residence of the child (Item 4 / Item 2)	88.5	75.0

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Individual county scores calculated

- 32 counties had a Measure 1 score of 94.5% or better
 - Ashe; Avery; Buncombe; Carteret; Catawba; Chowan; Cleveland; Craven; Davidson; Edgecombe; Forsyth; Graham; Guilford; Haywood; Henderson; Jackson; Jones; Macon; Madison; McDowell; New Hanover; Orange; Pasquotank; Pender; Pitt; Rutherford; Stokes; Surry; Vance; Watauga; Wilson; Yadkin
- One county had 0 foster children in the reporting population
- The other 67 counties had scores ranging from 0% (n = 4) to 94.4% (n = 1)
 - The average Measure 1 score for the 67 counties was 75.0%
 - Of the 67, 23 counties were within 5 percentage points of meeting the Measure 1 Target (95%):
 - Alamance; Alleghany; Cabarrus; Caldwell; Chatham; Columbus; Currituck; Duplin; Durham; Granville; Halifax; Iredell; Lincoln; Mecklenburg; Nash; Person; Randolph; Richmond; Robeson; Stanly; Warren; Wilkes; Yancey

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Next Steps

- Final data will be pulled after November 30th
- Child Welfare Section staff will be working with counties to improve their Measure 1 scores
 - We will start with the 23 counties within 5 percentage points of meeting the Measure 1 Target + 4 other counties with FC population over 150 and within 10% of meeting the Measure 1 Target
 - We have prepared detailed reports and a document that discusses the most common questions or issues that arise concerning documentation of visits and how some problems can be corrected
- Counties with “passing” Measure 1 scores as of September 30th should not be complacent. Records updated in CPPS between September 1 and November 30 could impact your score. Keep documenting visits made during FFY 2015.
- CSDW queries found in **Public Folders > DHHS Main Document > DSS > Child Welfare > State Sanctioned > CPPS/MRS Foster Care** can help identify visits that need recording
 - Children in Foster Care and Corresponding FC Visits for Select Period
 - Monthly Foster Care Caseworker Visit Report for Select Month