

# Performance Management Update

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NC DSS DIRECTOR'S WEBINAR

APRIL 12, 2016

# FFY 2016 Foster Care Caseworker Visits

## Preliminary Report, Quarters 1-2 run Apr. 11, 2016

- Data pulled from CPPS using Report Month 201603 and MRS as of 04/08/2016
- Statewide scores calculated

1) Aggregate number of children in the foster care reporting population	11,705	
2) Total number of monthly caseworker visits made to children in the foster care reporting population	45,693	
3) Total number of complete calendar months children in the reporting population spent in foster care	58,160	
4) Total number of monthly visits made to children in the foster care reporting population that occurred in the child's residence	40,365	FFY 2016
		TARGETS
Percentage of visits made on a monthly basis by caseworkers to children in foster care (Item 2 / Item 3)	78.6	95.0
Percentage of visits that occurred in the residence of the child (Item 4 / Item 2)	88.3	75.0

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## Individual county scores calculated

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- 9 counties have a Measure 1 score of 94.5% or better (lowest “passing” score = 95.6%)
  - Catawba; Clay; Columbus; Edgecombe; Moore; New Hanover; Stokes; Union; Yancey
- One county has 0 foster children in the reporting population
- The other 90 counties have Measure 1 scores ranging from 0% (n = 4) to 93.6% (n = 1)
  - The average Measure 1 score for the 90 counties was 71.1%
  - Of the 90, 16 counties were within 5 percentage points of meeting the Measure 1 Target (95%):
    - Brunswick; Chowan; Cleveland; Davidson; Duplin; Franklin; Graham; Haywood; Henderson; Lenoir; Pasquotank; Pitt; Randolph; Richmond; Surry; Wilkes

# FFY 2016 Foster Care Caseworker Visits

## FFY 2016

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- We are currently half-way through FFY 2016
- Now is the time to be checking the status of caseworker visits on a monthly basis
- CSDW queries found in **Public Folders > DHHS Main Document > DSS > Child Welfare > State Sanctioned > CPPS/MRS Foster Care** can help identify visits that need recording
  - Children in Foster Care and Corresponding FC Visits for Select Period
  - Monthly Foster Care Caseworker Visit Report for Select Month
- The best way is to use CSDW query **Monthly Foster Care Caseworker Visit Report for Select Month** around the third week of each month to see the children in care that have visits entered in MRS for that month and those that do not, then follow up with caseworkers to determine:
  - 1) if a visit has been made; if not, schedule one before month's end
  - 2) if a visit was made, why the visit has not been entered into MRS and when it will be