

FY 2017 RECERTIFICATION PROCESSING TIMELINESS REPORT

QC Review Month	# OF RECERTS TIMELY	# OF RECERTS NOT TIMELY	TOTAL # OF RECERTS	MONTHLY % TIMELY	MONTHLY % NOT TIMELY	CUMULATIVE % TIMELY
Oct-16	55	9	64	85.94%	14.06%	85.94%
Nov-16	51	2	53	96.23%	3.77%	90.60%
Dec-16	52	6	58	89.66%	10.34%	90.29%
Jan-17	52	6	58	89.66%	10.34%	90.13%
Feb-17	53	2	55	96.36%	3.64%	91.32%
Mar-17	51	7	58	87.93%	12.07%	90.75%
Apr-17	57	7	64	89.06%	10.94%	90.49%
May-17	44	9	53	83.02%	16.98%	89.63%
Jun-17	53	9	62	85.48%	14.52%	89.14%
Jul-17	58	5	63	92.06%	7.94%	89.46%
Aug-17	57	2	59	96.61%	3.39%	90.11%
Sep-17	55	4	59	93.22%	6.78%	90.37%
Totals	638	68	706			90.37%

QC Review Month	Agency Caused	Client Caused	TOTALS
Oct-16	4	5	9
Nov-16	0	2	2
Dec-16	2	4	6
Jan-17	0	6	6
Feb-17	1	1	2
Mar-17	2	5	7
Apr-17	1	6	7
May-17	2	7	9
Jun-17	6	3	9
Jul-17	2	3	5
Aug-17	0	2	2
Sep-17	1	3	4
Totals	21	47	68