



NC DHHS Responses to Pilot Training Questions Session 2 Part 1

Questions/Comments	Response	
1	The Corporate office referenced - is that of the agency or business where the individual works?	This refers to the corporate office of the agency.
2	Are we going to train everyone in POM/PCT?	POM training is not currently required. Person Centered training is required.
3	DHSR – interpretation of rules – if a person chooses what they want to eat – affects diabetes, weight gain – and there are documented goals and interventions presenting regarding nutrition and diabetes – results in a Type A citation – how to manage?	DMA/DMH are working with DHSR on rules that impact compliance with HCBS.
4	Service rates must include funding to support Planning Process, Assessments, Skill Development, Support for individual activities – what is the plan?	We will be looking at this further once we have the results of the self-assessment.
5	If an individual cannot independently access facility/home, cannot independently use wheelchair, does accessibility apply? Understanding that will apply if individual can independently ambulate wheelchair?	Accessibility to the home (ramp, door width, etc.) will still be needed.
6	Will there be additional guidelines regarding levels of acceptable risk?	This will be an ongoing conversation.
7	Who – How determines the need for a community guide?	Community Guide is a service that is authorized by the MCO, based on criteria for the service.
8	How can a person be able to decide who provides his/her services in a closed MCO system?	The LME-MCO is responsible for providing a choice of two providers for each core service. Choice of providers is made by the individual within the providers enrolled in the Network.
9	Once the tool is fully implemented, what will be in place to ensure standardizations, congruency and consistency across ALL MCOs/LMEs/LLAs?	Training will be provided by DMA as well as monitoring by DMA on a regular basis.
10	Will CMS provide funds for staff training for this information?	It is unclear if this question is related to training direct care staff on the HCBS standards or provider staff on completion of the tool.
11	Is there a form that IDs what might be a site that resembles an institution?	A waiver facility should not be sharing grounds with an ICF-IID or nursing facility. A residential facility should not share grounds or be adjacent to another group home, day program, or administrative office. Homes



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		considered integrated in the community are those homes that are surrounded by homes or apartments that can be rented or purchased by any one.
12	What is the policy for facilities that have opened in the last 1 – 6 months where there is little data to accurately provide answers to these questions on the assessment?	The self assessment should be answered as completely as possible based on the months of operation. The plans to address standards that are not met should be included.