

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital and LME  
SFY 2021**

		Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Total # Patients	Total Avg Hrs Waiting
Hospital	Referring LME	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Broughton Hospital	Alliance Health			1	N/A									1	263.48					2	263.48
	Cardinal Innovations Healthcare Solutions			2	306.55	3	441.20	3	573.32	2	189.22	3	667.13	1	46.73	3	345.46	4	176.28	21	364.66
	Partners Behavioral Health Management	2	118.27	1	N/A	8	651.91	2	6.70	3	791.67	3	182.90	7	58.27	8	61.89	9	335.27	43	328.53
	Sandhills Center													1	0.00					1	0.00
	Vaya Health			5	0.02	7	635.21	2	284.01	6	253.14	7	120.48	6	248.65	9	642.17	12	111.04	67	288.24
<b>Broughton Hospital Total</b>		<b>15</b>	<b>118.72</b>	<b>9</b>	<b>76.65</b>	<b>18</b>	<b>611.22</b>	<b>7</b>	<b>287.01</b>	<b>11</b>	<b>425.55</b>	<b>13</b>	<b>280.55</b>	<b>16</b>	<b>105.2</b>	<b>20</b>	<b>462.62</b>	<b>25</b>	<b>237.42</b>	<b>134</b>	<b>309.75</b>
Central Regional Hospital	Alliance Health	36	209.17	53	303.42	52	225.46	44	227.71	59	212.92	45	379.32	49	327.58	33	170.63	35	291.78	406	263.37
	Cardinal Innovations Healthcare Solutions	17	330.32	20	385.95	33	322.83	22	231.98	24	264.17	20	406.69	27	257.39	14	288.56	17	251.24	194	303.15
	Eastpointe			1	479.25	3	87.00	3	182.19	3	147.03	1	N/A	1	46.33			4	183.03	16	179.41
	Partners Behavioral Health Management			1	97.58	1	N/A	1	280.92	1	90.25									4	156.25
	Sandhills Center	15	207.18	26	210.00	27	168.22	14	76.08	24	179.43	34	146.50	16	203.16	24	112.30	22	305.29	202	179.32
	Trillium Health Resources	1	209.33	1	184.00	7	150.25	8	106.07	9	354.53	5	524.62	6	292.33	4	280.37	5	301.67	46	276.29
<b>Central Regional Hospital Total</b>		<b>69.00</b>	<b>240.13</b>	<b>102.00</b>	<b>293.37</b>	<b>124.00</b>	<b>237.00</b>	<b>92.00</b>	<b>195.68</b>	<b>121.00</b>	<b>223.71</b>	<b>105.00</b>	<b>327.61</b>	<b>100.00</b>	<b>291.65</b>	<b>76.00</b>	<b>186.20</b>	<b>83.00</b>	<b>280.60</b>	<b>872.00</b>	<b>254.28</b>
Cherry Hospital	Alliance Health	5	24.46	9	211.37	15	62.96	5	70.31	14	173.06	20	136.14	18	127.01	23	148.79	15	200.86	124	142.30
	Cardinal Innovations Healthcare Solutions	1	157.65			2	0.00			1	67.43			1	535.95	2	196.33	2	196.33	7	191.47
	Eastpointe	20	110.57	30	76.65	34	125.22	33	181.55	26	154.19	28	162.92	16	201.46	39	254.60	25	91.25	251	152.85
	Sandhills Center	1	N/A	3	550.98											2	122.90	1	72.83	7	324.42
	Trillium Health Resources	57	75.77	76	98.56	53	59.41	76	95.43	65	179.01	55	172.51	57	116.13	48	125.13	52	115.85	539	115.48
<b>Cherry Hospital Total</b>		<b>84.00</b>	<b>83.95</b>	<b>118.00</b>	<b>114.36</b>	<b>104.00</b>	<b>81.23</b>	<b>114.00</b>	<b>116.85</b>	<b>106.00</b>	<b>170.89</b>	<b>103.00</b>	<b>163.50</b>	<b>92.00</b>	<b>137.28</b>	<b>112.00</b>	<b>172.88</b>	<b>95.00</b>	<b>123.65</b>	<b>928.00</b>	<b>130.17</b>
<b>Grand Total</b>		<b>168</b>	<b>150.19</b>	<b>229</b>	<b>200.13</b>	<b>246</b>	<b>196.16</b>	<b>213</b>	<b>155.23</b>	<b>238</b>	<b>210.01</b>	<b>221</b>	<b>246.20</b>	<b>208</b>	<b>210.29</b>	<b>208</b>	<b>201.05</b>	<b>203</b>	<b>198.42</b>	<b>1,934</b>	<b>197.60</b>

**What the data DOES include:**

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED submitted necessary paperwork/information to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

**What the data DOES NOT include:**

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital