

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital  
SFY 2021**

	Jul		Aug		Sep		Total # Patients	Total Avg Hrs Waiting
Hospital	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Broughton Hospital	15	118.72	9	76.65	18	611.22	42	339.56
Central Regional Hospital	69	240.13	102	293.37	124	237.00	295	257.54
Cherry Hospital	84	83.95	118	114.36	104	81.23	306	94.30
<b>Grand Total</b>	<b>168</b>	<b>150.19</b>	<b>229</b>	<b>200.13</b>	<b>246</b>	<b>196.16</b>	<b>643</b>	<b>185.12</b>

**What the data DOES include:**

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

**What the data DOES NOT include:**

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital