

**Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital
SFY 2020**

	Jul		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Total # Patients
Hospital	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	
Broughton Hospital	31	373.13	28	194.18	19	219.64	19	424.76	14	406.15	21	324.43	14	137.92	18	211.43	17	346.90	181
Central Regional Hospital	109	179.22	85	220.18	121	165.32	115	253.79	108	254.73	80	164.97	94	189.33	97	211.01	91	157.13	900
Cherry Hospital	173	80.15	141	71.88	144	71.45	126	69.29	93	58.80	91	65.26	130	59.61	88	54.14	92	88.75	1,078
Grand Total	313	131.02	254	131.96	284	119.62	260	169.80	215	176.53	192	132.52	238	112.86	203	142.41	200	140.19	2,159

What the data DOES include:

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED placed the call/fax to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that alternative arrangements were made).
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types

What the data DOES NOT include:

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital

Total Avg Hrs Waiting
290.55
202.10
69.76
139.03