

# State Stakeholder Group - Key Talking Points

**Purpose of Stakeholder Group:** Provide feedback and recommendations to the State for moving the IDD system of services and supports forward.

**Stakeholder Group Participants:** Service recipients and family members, State CFAC, providers, provider associations, advocacy organizations and the DD Council.

## Key Points Identified by Stakeholder Group for System Changes

### Outcome Driven

- Results oriented
- Support integrated care

### Clear

- Complicated policies and procedures create barriers
- People fear what they don't understand – do not want to create unnecessary fear

### Person-centered process

- Start with the person, not the services
- Use services and supports to meet the needs of the individual rather than trying to fit the individual into existing supports and services

### Accountability to people receiving services

- Ensure that people get what they need
- No systematic cuts across services or individual budgets

### Equitable

- Services are based on assessed need
- Processes are transparent
- Everyone is treated the same – process is the same for everyone

### Sustainable

- Stability is critical in supporting people with IDD
- Services and supports must be available as long as the person needs them
- Most people who receive IDD supports and services will need these supports and services throughout their lifespan

### Flexible

- Everyone is different – people don't fit neatly into “service boxes”
- Change is natural, need to adapt quickly