

J137 Scenarios for updating Schedule H (Medicaid Claims Processing)

As a result of DMA communication J137, we need to update our Medicaid claims reporting to reflect Claim Header counts instead of the current Claim Detail counts. DMA has provided some guidance around this change. I have included seven scenarios over a two month period to outline how the Schedule H should be completed.

For PIHPs to program, use the hierarchical logic of:

1. If any line on a claim is pended, the whole claim is pended.
2. For claims that have not cleared the check cycle that fully adjudicated, the claim is Approved Not Paid.
3. For fully adjudicated claims after the check cycle, if any line is paid, the claim is Approved and paid.
4. For fully adjudicated claims, if all lines are denied, the claim is Denied.

Scenarios

The following 7 scenarios represent reporting in the Current Month column. Each Scenario is 1 Claim Header that includes 10 claim detail lines with the summary of all 7 at the bottom. Each claim detail line has a Claim Amount and Approved Amount of \$10 (Claim Amount and Approved amount will be the same value for these scenarios). For each Scenario, I have included the Schedule H table to show the values in the current month based on the new DMA guidance.

Current Month, 7 Claims (Headers), 10 Claim Detail Lines for \$10 each

1. All claim lines Approved and Paid

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	1		
3	Claims denied	0		
4	Claims approved not paid	0		
5	Claims pended	0		
6	Claims in process or no status	0		
7	Total claims	1	0	0
Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$100		
9	Claims denied	\$0		
10	Claims approved not paid	\$0		
11	Claims pended	\$0		

2. All claim lines Denied

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	0		
3	Claims denied	1		
4	Claims approved not paid	0		
5	Claims pending	0		
6	Claims in process or no status	0		
7	Total claims	1	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$0		
9	Claims denied	\$100		
10	Claims approved not paid	\$0		
11	Claims pending	\$0		

3. 10 claim lines Approved not Paid

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	0		
3	Claims denied	0		
4	Claims approved not paid	1		
5	Claims pending	0		
6	Claims in process or no status	0		
7	Total claims	1	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$0		
9	Claims denied	\$0		
10	Claims approved not paid	\$100		
11	Claims pending	\$0		

4. 5 claim lines Approved and Paid, 5 lines Denied

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	1		
3	Claims denied	0		
4	Claims approved not paid	0		
5	Claims pending	0		
6	Claims in process or no status	0		
7	Total claims	1	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$50		
9	Claims denied	\$0		
10	Claims approved not paid	\$0		
11	Claims pending	\$0		

5. 6 claim lines Approved not Paid, 4 Lines Pended

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	0		
3	Claims denied	0		
4	Claims approved not paid	0		
5	Claims pended	1		
6	Claims in process or no status	0		
7	Total claims	1	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$0		
9	Claims denied	\$0		
10	Claims approved not paid	\$0		
11	Claims pended	\$100		

6. 5 claim lines Denied, 5 lines Pended

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	0		
3	Claims denied	0		
4	Claims approved not paid	0		
5	Claims pended	1		
6	Claims in process or no status	0		
7	Total claims	1	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$0		
9	Claims denied	\$0		
10	Claims approved not paid	\$0		
11	Claims pended	\$50		

7. 6 claim lines Approved not Paid, 2 lines Denied, 2 lines Pended

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	0		
3	Claims denied	0		
4	Claims approved not paid	0		
5	Claims pended	1		
6	Claims in process or no status	0		
7	Total claims	1	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$0		
9	Claims denied	\$0		
10	Claims approved not paid	\$0		
11	Claims pended	\$80		

All 7 Scenarios shown together:

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	7		
2	Claims approved and paid	2		
3	Claims denied	1		
4	Claims approved not paid	1		
5	Claims pending	3		
6	Claims in process or no status	0		
7	Total claims	7	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$150		
9	Claims denied	\$100		
10	Claims approved not paid	\$100		
11	Claims pending	\$230		

Historical Reporting

Historical Reporting represent the report values reported the month following the initial report. Data from the current month column doesn't change when moved to the prior month column. Changes to the status of claims are included in the current month value even though the claims received value is zero.

- Claim 4 above: The 5 lines Denied were readjudicated internally and are Approved, +5 Approved and Paid lines. For reporting, the claim is considered approved and paid. The dollars reported in the current month should reflect only the additional payment amount.

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	0	1	
2	Claims approved and paid	1	1	
3	Claims denied	0	0	
4	Claims approved not paid	0	0	
5	Claims pending	0	0	
6	Claims in process or no status	0	0	
7	Total claims	1	1	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$50	\$50	
9	Claims denied	\$0	\$0	
10	Claims approved not paid	\$0	\$0	
11	Claims pending	\$0	\$0	

- Claim 5 Above: The 4 pended claim lines have received a new status and the previously Approved claims lines are now paid, with the final claim having +8 Approved and Paid line, +2 Denied lines. For reporting, the claim is considered approved and paid. The dollars reported in the current month should reflect only the additional payment amount.

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	0	1	
2	Claims approved and paid	1	0	
3	Claims denied	0	0	
4	Claims approved not paid	0	0	
5	Claims pending	0	1	
6	Claims in process or no status	0	0	
7	Total claims	1	1	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$80	\$0	
9	Claims denied	\$0	\$0	
10	Claims approved not paid	\$0	\$0	
11	Claims pending	\$0	\$100	

10. Claim 6 above: The 5 pended claim lines have received a new status, +4 Approved and Paid lines, +1 Denied line. For reporting, the claim is considered approved and paid. The dollars reported in the current month should reflect only the additional payment amount.

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	0	1	
2	Claims approved and paid	1	0	
3	Claims denied	0	0	
4	Claims approved not paid	0	0	
5	Claims pending	0	1	
6	Claims in process or no status	0	0	
7	Total claims	1	1	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$40	\$0	
9	Claims denied	\$0	\$0	
10	Claims approved not paid	\$0	\$0	
11	Claims pending	\$0	\$50	

11. Claim 7 above: The 2 pended claim lines have received a new status and all previously Approved claim lines are now paid, +8 Approved and Paid lines. For reporting, the claim is considered approved and paid. . The dollars reported in the current month should reflect only the additional payment amount.

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	0	1	
2	Claims approved and paid	1	0	
3	Claims denied	0	0	
4	Claims approved not paid	0	0	
5	Claims pending	0	1	
6	Claims in process or no status	0	0	
7	Total claims	1	1	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$80	\$0	
9	Claims denied	\$0	\$0	
10	Claims approved not paid	\$0	\$0	
11	Claims pending	\$0	\$100	

Prior Month Summary of 4 adjusted Scenarios:

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	0	7	
2	Claims approved and paid	4	2	
3	Claims denied	0	1	
4	Claims approved not paid	0	1	
5	Claims pending	0	3	
6	Claims in process or no status	0	0	
7	Total claims	4	7	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$250	\$150	
9	Claims denied	\$0	\$100	
10	Claims approved not paid	\$0	\$100	
11	Claims pending	\$0	\$230	

Zero Dollar Claims

A Zero Dollar Claim represents a situation where a claim is approved but no dollar amount is paid to the provider. For example, a zero dollar claim would happen in a situation where a COB amount is equal to or more than the contract rate. These claims are still recorded even if they don't have a dollar amount recorded in line 8-11.

12. Claim with primary COB amount more than the Medicaid contract rate - All Approved and Paid (at \$0)

Count of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
1	Total Number of Claims Received	1		
2	Claims approved and paid	1		
3	Claims denied	0		
4	Claims approved not paid	0		
5	Claims pending	0		
6	Claims in process or no status	0		
7	Total claims	1	0	0

Dollar amount of claims processing statistics				
Line #	Category	Current Month	Prior Month	Second Prior Month
8	Claims approved and paid	\$0		
9	Claims denied	\$0		
10	Claims approved not paid	\$0		
11	Claims pending	\$0		