



## North Carolina Department of Health and Human Services

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## **MCO Communication Bulletin #J109**

**Date:** December 12, 2014

**To:** LME-MCOs

**From:** Mabel McGlothlen, LME System Performance Team Leader, DMH/DD/SAS, and Kathy Nichols, Lead Waiver Program Manager, Contracts Section, DMA

**Subject:** Clarification of Joint Communication Bulletin #J100: Requesting Waivers for Quarterly Incident Reports

Joint Communication Bulletin #J100 provided information on how to request a waiver for Subsection (e) of Rule 10A NCAC 27G .0604 *Incident Reporting Requirements for Category A and B Providers*, which requires Category A (licensed) providers and Category B (non-licensed) providers to report a summary of Level I, II and III incidents to the LME-MCO each quarter.

No LME-MCO or provider is required to request a waiver of this rule. However, the LME-MCOs have the option of requesting a waiver for all providers in their Networks by submitting a request to the Division of Mental Health/Developmental Disabilities/Substance Abuse Services (DMHDDSAS)' Director, in accordance with Joint Communication Bulletin #J100. At this time, one LME-MCO has received an approved waiver of the rule, using this option.

An alternative approach is for each individual provider agency to request a waiver directly from DMHDDSAS. If this option is chosen, the LME-MCO will continue to be responsible for monitoring the compliance with submission of the quarterly reports, as required by the rule, for each provider that has not received an approved waiver from DMHDDSAS. At this time one provider agency has received an approved waiver of the rule, using this option.

If you have any questions, please contact the DMHDDSAS Quality Management Team at 919-733-0696 or email [ContactDMHQuality@dhhs.nc.gov](mailto:ContactDMHQuality@dhhs.nc.gov) for assistance.

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