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MCO Communication Bulletin #J110

Date: December 10, 2014

To: LME-MCOs

From: Sandra Terrell, MS, RN, Chief Operating Officer, DMA, and Courtney M. Cantrell, Ph.D.,
Director, DMH/DD/SAS

Subject: MCM Services Billed in Hospitals

On September 5, 2014 the MCO Communication Bulletin #JO98 informed you that December 31, 2014 is the last day Mobile Crisis Management [MCM] could be billed in an acute care inpatient setting. DMA and DMH/DD/SAS have been pleased with the cooperation between LME/MCOs, hospitals, and providers working to assure patients would not be negatively affected by this change. However, we received input from the industry that solutions are not fully implemented. **Therefore, DMA is extending the deadline to February 28, 2015 and will require the LME-MCOs who currently allow MCM to be delivered in acute care inpatient settings to provide DHHS a transition plan by January 31, 2015.**

The plan should indicate how the LME-MCO is working with hospitals to transition, including how assessments will be provided in emergency departments and how transition to appropriate levels of care will be facilitated in hospitals currently using MCM for these functions. DHHS staff will contact LME-MCOs directly to discuss how to communicate these plans no later than January 9, 2015.

Additionally, we will contact the Council of Community Programs and the North Carolina Hospital Association this week to establish meeting times for continued work on solutions.

If you have any questions, please feel free to contact Courtney Cantrell or Sandra Terrell.

Cc: Robin Gary Cummings, M.D., DMA
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