



## North Carolina Department of Health and Human Services

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### **MCO Communication Bulletin #J137**

**Date:** April 27, 2015

**To:** LME-MCOs

**From:** Kathy Nichols, Lead Waiver Program Manager, Behavioral Health Section, DMA, and  
Mabel McGlothlen, LME System Performance Team Leader, DMH//DD/SAS

**Subject:** Finance and Monthly Reporting

The purpose of this bulletin is to inform LME-MCOs how to pull data for quarterly financial reporting and monthly data reporting.

Claims are processed at the header level in NCTracks. When a claim is submitted with multiple detail lines, all of the lines stay together as one claim during processing and are assigned a transaction control number (TCN) as the claim identifier. The TCN captures information based on the claim header level in order to accurately capture the entire claim and to report how the claim is adjudicated.

Individual detail lines are adjudicated on their own merit. Different detail lines submitted on the same claim could be paid, denied, or suspended. If one detail line on a claim is suspended, the entire claim remains in suspended status until that detail line is released for processing. Likewise, if some detail lines on a claim are paid and some are denied, the overall claim at the header level is assigned a paid status because payment is going out to the provider for that claim.

All LME-MCO quarterly financial reports and monthly monitoring reports should be reported using claim header level data to ensure that the entire claim is being reported on. The LME-MCO monthly monitoring report template will be updated accordingly.

If you have questions, please contact Kathy Nichols at: [Katherine.a.nichols@dhhs.nc.gov](mailto:Katherine.a.nichols@dhhs.nc.gov) or 919-855-4290.

*Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>*

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