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MCO Communication Bulletin #J147

Date: June 23, 2015

To: LME-MCOs

From: Kathy Nichols, Lead Waiver Program Manager, Behavioral Health Section, DMA and Mabel McGlothlen, LME System Performance Team Leader, DMH/DD/SAS

Subject: Reporting of DHHS Performance Measures

The purpose of this bulletin is to request the continued reporting of DHHS Performance Measures through state fiscal year 2015-2016.

LME-MCO staff and DHHS continue to work diligently to ensure that data submitted to NCTracks is accurate and complete. Until the remaining issues are fully resolved, DHHS requests that LME-MCOs continue to report the quarterly and annual data for Medicaid and State-funded performance measures during state fiscal year 2015-2016 according to the schedules below.

Quarterly Medicaid and State Performance Measures Reporting Schedule:

- Measures with trigger dates of April-Jun 2015 due Tuesday, November 17, 2015
- Measures with trigger dates of July-Sep 2015 due Wednesday, February 17, 2016
- Measures with trigger dates of Oct-Dec 2015 due Thursday, May 17, 2016
- Measures with trigger dates of Jan-Mar 2016 due Wednesday, August 17, 2016
- Measures with trigger dates of April-Jun 2016 due Thursday, November 17, 2016

Annual Medicaid 1915b/c Waiver Performance Measures Reporting Schedule:

- Measures for July 2014-June 2015 due Tuesday, November 17, 2015
- Measures for July 2015-June 2016 due Thursday, November 17, 2016

To facilitate reporting, please use the reporting templates attached to this memo. No changes have been made to

the performance measures guidelines.

DHHS will use the data reported to monitor system performance and ensure data integrity. Once encounter data issues are resolved and performance measures reports obtained from NCTracks and LME-MCOs are consistent, we will discontinue requirements for LME-MCOs to report any data that DHHS staff can pull directly from the NCTracks system. As discussed in [Joint Communications Bulletin #J092](#) (August 8, 2014), once LME-MCOs submit the quarterly data with minimal errors, DHHS may request retroactive submission of data for the second and third quarters of state fiscal year 2013-2014. Thank you for your assistance.

Please refer questions to the DMH/DD/SAS Quality Management Section at ContactDMHQuality@dhhs.nc.gov or 919-733-0696.

Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>

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