



North Carolina Department of Health and Human Services

Pat McCrory
M.D. Governor

Richard O. Brajer
Secretary DHHS

Division of Mental Health, Developmental
Disabilities and Substance Abuse Services
3001 Mail Services Center
Raleigh, North Carolina 27699-3001
Tel 919-733-7011 Fax 919-508-0951
Courtney M. Cantrell, Ph.D.
Director

Division of Medical Assistance
2501 Mail Services Center
Raleigh, North Carolina 27699-2501
Tel 919-855-4100 Fax 919-733-6608
Dave Richard
Deputy Secretary of Medical Assistance

LME-MCO Communication Bulletin #J156

Date: August 31, 2015
To: LME-MCOs
From: Kathy Nichols, Clinical Program Manager, Behavioral Health Section, DMA and Mabel McGlothlen, LME System Performance Team Leader, DMH/DD/SAS
Subject: Submission of Claims Not Matching Those in NCTracks

The purpose of this bulletin is to clarify submission of claims not matching those in NCTracks.

LME-MCOs need to submit Provider Upload files when they cannot match their claims' system to the known providers in NCTracks based on NPI, taxonomy, and zip +4 combination. The providers will be marked as an LME-MCO provider and allow encounters to pass the provider verification edits.

If you have any questions, please contact: Kathy Nichols at Katherine.a.nichols@dhhs.nc.gov or 919-855-4289.

Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>

Cc: Dave Richard, DMA
Dale Armstrong, DHHS
DMA Leadership Team
DMH/DD/SAS Leadership Team
Mary Hooper, NCCCP