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### **LME-MCO Communication Bulletin #J158**

**Date:** September 14, 2015

**To:** LME-MCOs

**From:** Mabel McGlothlen, I/DD, TBI, and System Performance Section Chief, DMH/DD/SAS and Kathy Nichols, Clinical Program Manager, Behavioral Health Section, DMA

**Subject:** 2015-2016 National Core Indicators

The purpose of this bulletin is to inform the LME-MCOs that North Carolina will again participate in the National Core Indicators (NCI) project this fiscal year.

NCI is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). The project uses standard measures to assess outcomes of developmental disabilities service systems, including consumer rights and choice, health and safety, community inclusion, and service coordination and access. Results are published on the HSRI website at [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org).

National Core Indicators data are obtained from several sources and survey instruments developed by HSRI. The Division of Mental Health/Developmental Disabilities/Substance Abuse Services (DMH/DD/SAS) has collected information from case managers and service providers, advocates, and individuals with intellectual disabilities through the face-to-face Adult Consumer Surveys for each of the last 13 years, and from consumer families and guardians through mailed family surveys for seven years. Last year, more than 750 North Carolinians with intellectual disabilities participated in the 2014-2015 face-to-face Adult Consumer Survey. Family members and guardians of more than 700 children and adults completed family surveys.

To assist LME-MCOs with NCI project requirements, the DMH/DD/SAS will host a series of informational calls and training webinars. The first NCI Project Coordinator call will be held on October 6, 2015. In the next weeks, the DMH/DD/SAS will contact NCI Project Coordinators and begin sending planning information for the 2015-2016 project. As in previous years, we anticipate that October through December will be active planning months, and that face-to-face surveys will begin in January 2016.

We appreciate your participation in the NCI project. The energy and effort you and your staff expend play a key role in making it a success. If you have any questions, please contact Karen Feasel at 919-715-2270 or [karen.feasel@dhhs.nc.gov](mailto:karen.feasel@dhhs.nc.gov).

*Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>*

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