



## North Carolina Department of Health and Human Services

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### LME-MCO Communication Bulletin #J172

Date: December 10, 2015

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Manager, Behavioral Health Section, DMA and Mabel McGlothlen, I/DD, TBI, and System Performance Section Chief, DMH/DD/SAS

Subject: New Procedure for In-Reach and Transitions across Different LME-MCOs

This bulletin clarifies expectations related to the delivery of behavioral health services and supports and outlines procedures to be in place on or before January 4, 2016.

It is the intent of North Carolina to provide access to the array and intensity of behavioral health services and supports necessary to enable individuals with Severe Mental Illness (SMI) in or at risk of entry into an Adult Care Home (ACH) to successfully transition to and live in community-based settings.

LME-MCOs are responsible for completing in-reach and transition coordination activities for individuals with SMI who reside in ACHs, including linking individuals who choose to remain living in an ACH to services if the individual expresses an interest.

On occasion, an individual with SMI may live outside of the responsible LME-MCO's catchment area or an individual with an approved housing slot may request to move to a county outside of the responsible LME-MCO's catchment area. These situations require collaboration between two or more LME-MCOs to facilitate the individual's smooth transition to the community and/or connection to services.

To promote collaboration between LME-MCOs and to ensure behavioral health services and necessary supports are implemented in a timely manner, the attached *In-Reach and Transitioning Individuals between LME-MCOs Procedure* was developed by a work group of LME-MCO TCLI Transition Coordinators in collaboration with DHHS.

The state is requesting each LME-MCO implement the attached *In-reach and Transitioning Consumers between LME-MCOs Procedure* on or before **January 4, 2016**. The implementation of these procedures will help facilitate community transitions and/or connection to services for those individuals living outside of the responsible LME-MCOs catchment area, as well as assist with streamlining the number of LME-MCOs completing in-reach and transition coordination activities per ACH.

If you have Medicaid questions related to this process, please contact Beverly Bell at 919-855-4321 or [Beverly.bell@dhhs.nc.gov](mailto:Beverly.bell@dhhs.nc.gov). If you have questions regarding Transition Coordination Activities, please contact Ken Edminster at 919-715-2774 or [Ken.edminster@dhhs.nc.gov](mailto:Ken.edminster@dhhs.nc.gov).

*Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>*

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