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LME-MCO Communication Bulletin #J185

Date: March 8, 2016

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Manager, Behavioral Health Section, DMA and Mabel McGlothlen, LME-MCO System Management Section Chief, DMH/DD/SAS

Subject: TCLI Staffing Performance Measure Clarification for LME-MCO Monthly Report

This bulletin clarifies methodology for counting full time employees on the Transition to Community Living Initiative (TCLI) LME-MCO monthly report.

DHHS staff recently contacted LME-MCOs about including the number of staff allocated for the TCLI on the monthly reports.

- Only staff solely dedicated to complete the In-Reach and Transition Coordinator function should be captured on the monthly report.
- Any administrative staff, including supervisors or lead staff without a caseload, *should not* be included on the report.

DHHS will also review this information in the Quarterly Intra-Departmental Monitoring Teams and in the upcoming Annual Reviews. Staff hired for specialty roles related to the TCLI, such as supported employment specialist or housing coordinator, should submit these exceptions to Jessica Keith at Jessica.L.Keith@dhhs.nc.gov.

Questions regarding this MCO monthly report can be sent to Beverly Bell at 919-855-4321 or Beverly.Bell@dhhs.nc.gov, or Adolph Simmons, Jr. at 919-855-4357 or Adolph.simmons@dhhs.nc.gov.

Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>

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