



## North Carolina Department of Health and Human Services

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### LME-MCO Communication Bulletin #J191

Date: April 7, 2016

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Manager, Community Based Services Section, DMA and  
Mabel McGlothlen, LME-MCO System Management Section Chief, DMH/DD/SAS

Subject: Historical Encounter Claim Submission

The purpose of this bulletin is to inform the LME-MCOs of the start of the historical encounter claim submission process. Within the past few months we have contacted staff with your agency regarding the submission of historical encounter data. In order to comply with the certification of the NCTracks system, we have to make sure that the historical data for the all LME/MCOs, current or merged, is in NCTracks.

**Please do NOT submit any Medicaid encounter claims through NCTracks from** April 9-22, 2016. We will be processing historical encounter claims for one of our consolidated entities. This process will be completed by April 22, 2016. Your agency can resume submitting encounter claims on April 23, 2016.

During this time, CSRA will not process any encounter claims submitted by any of the agencies currently managing the Medicaid Waiver (Alliance, Cardinal Innovations, CenterPoint, Eastpointe, Partners, Sandhills, Smoky Mountain and Trillium).

We sincerely apologize for the short notice. Please contact us if you have any questions or concerns prior to the start date of this project:

Kathy Nichols at 919-855-4289 or [Katherine.Nichols@dhhs.nc.gov](mailto:Katherine.Nichols@dhhs.nc.gov); or  
Adolph Simmons, Jr. at 919-855-4357 or [Adolph.simmons@dhhs.nc.gov](mailto:Adolph.simmons@dhhs.nc.gov).

*Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>*

cc: Dave Richard, DMA  
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