



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Mental Health,
Developmental Disabilities and
Substance Abuse Services

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LME-MCO Communication Bulletin J286

Date: April 26, 2018

To: LME-MCOs
Assertive Community Treatment (ACT) providers
Individual Placement Support-Supported Employment (IPS-SE) providers

From: Kathy Nichols, Assistant Director
Division of Mental Health, Developmental Disabilities, and Substance Abuse Services
Deb Goda, Behavioral Health Unit Manager
Division of Medical Assistance

Subject: Tool for Measurement of ACT (TMACT) evaluations and IPS-SE fidelity evaluations

Effective July 1, 2018, all LME-MCOs will begin receiving full fidelity evaluation reports for both ACT and IPS-SE. Additionally LME-MCOs will receive all evaluation reports completed on teams in their provider network prior to July 1, 2018.

It is critical for LME-MCOs to have access to full reports to identify and develop quality improvement initiatives that support their network in improving the services they provide. It will also provide an opportunity for LME-MCOs to review their internal processes and procedures surrounding authorization, referral, oversight, and monitoring and how they can have a positive or negative impact on the quality of their provider network.

DMH/DD/SAS will be coordinating with the UNC Institute for Best Practices to provide training and technical assistance to the LME-MCOs regarding interpretation of full evaluations, as well as, how to use them as a tool to strengthen their network.

If you have any questions regarding this, please e-mail Stacy A. Smith at stacy.smith@dhhs.nc.gov or contact her at 919-715-2368.

Previous bulletins can be accessed at: <https://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

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