



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J289

Date: June 13, 2018

To: Local Management Entities/ Managed Care Organizations (LME-MCOs)

From: Lisa Haire, Associate Director, Quality Management and Operations,
DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, Division of Medical Assistance

Subject: 2017 MH/DD/SAS Mental Health and Substance Use Services Consumer
Perception of Care Report

Enclosed please find the 2017 MH/DD/SAS Mental Health and Substance Use Services Consumer Perception of Care Report.

The report will also be posted on the web page at:

<https://www.ncdhhs.gov/divisions/mhddsas/reports/consumer-perceptions-care>

Please send any questions about this report to contactdmhquality@dhhs.nc.gov. Contact Jennifer.Bowman@dhhs.nc.gov in the DMH/DD/SAS Quality Management Section or at 919-733-0696 if you have questions.

Previous bulletins can be accessed at:

www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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