



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Communication Bulletin J292

Date: June 25, 2018

To: Local Management Entities/Managed Care Organizations (LME-MCOs)

From: Lisa Haire, Associate Director, Quality Management and Operations,
DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, Division of Medical Assistance

Subject: Changes to the DHHS LIP/Agency Practice Provider Monitoring Review Process

This bulletin provides additional information to LME-MCO Communication Bulletin #J254, Changes to the Agency Monitoring Process as well as the subsequent communication on May 2, 2018. DHHS has continued collaboration with individual practitioners and agency practices as well as LME-MCOs to further streamline the monitoring process.

Therefore; the following changes will be effective **July 1, 2018**:

LIP Review Tool

- The DHHS LIP Review Tool (in the workbook dated May 3, 2018) will no longer be utilized by the LME-MCOs to monitor practitioners/practices on a two-year cycle. The tool will be archived.
- Any outstanding Plan of Correction (POC), prior to the sunset of the DHHS LIP Review Tool, will need to be finalized with the appropriate LME-MCO(s).

Post Payment Review Tool:

- The DHHS Post-Payment Review Tool for Licensed Independent Practitioners is being renamed to more appropriately reflect how and by whom the tool is utilized (e.g., Individual Practitioners, Group Practices and Agencies Billing Outpatient Services Only (Behavioral Health)).
- The language in the Guideline has been revised to reflect the above.

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- Revisions to the Guidelines include: removal of language that is not specific to either practitioners or practices, (e.g., references to Innovations, updated citations, and minor clarifications that will improve the overall process).

Other important information includes:

- The DHHS workbook (<https://www.ncdhhs.gov/providers/provider-info/mental-health/provider-monitoring>) is revised to reflect the appropriate updates.
- Reviews will continue a two-year cycle.
- There will be no change in current practice for the following tool: DHHS New Unlicensed Site Review Tool for Providers.

The updated process does not diminish or reduce the LME-MCO's responsibility/authority for oversight and monitoring of their Provider Networks.

DHHS continues to focus on streamlining processes that will be more efficient, effective, ensures the best use of available resources and is designed to achieve positive outcomes for individuals supported across the mental health, developmental disabilities and substance use service system.

If you have questions, please contact Janet Breeding at janet.breeding@dhhs.nc.gov or 910-434-3811 or Deb Goda at deborah.goda@dhhs.nc.gov or 919-855-4297.

Previous bulletins can be accessed at:

www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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