



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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DSOHF

LME-MCO Communication Bulletin #J302

Date: September 12, 2018

To: Local Management Entities/Managed Care Organizations (LME-MCOs)

From: Deb Goda, Behavioral Health Unit Manager, NC Medicaid
Kathy Nichols, Associate Director of Services and Supports, DMH/DD/SAS

Subject: Activation of Innovations Emergency and Disaster Plans in Anticipation of Hurricane Florence

Governor Cooper has declared a State of Emergency for North Carolina in anticipation of Hurricane Florence later this week. A critical role for care coordination entities serving NC Innovations beneficiaries is to provide support to ensure the health, safety and well-being of all Innovations beneficiaries in the preparation for, during, and immediately after a natural disaster, in this case Hurricane Florence. To fulfill this requirement LME-MCOs are directed to assist their assigned Innovations beneficiaries in activating their emergency and disaster plans as preparation for the unknown impact of the storm tracking toward our state.

When helping NC Innovations beneficiaries activate their plans, it is important to emphasize checking and updating disaster kits. Ready NC, <https://readync.org> is a valuable resource to use for additional information and assistance to prepare for a hurricane.

For additional support at the local community level, LME/MCO should collaborate with local emergency response personnel through the North Carolina Office of Emergency Services to assist with wellness checks in the event of a disaster. The below link provides the direct Emergency Management contact for each county:
<https://www.ncdps.gov/Emergency-Management/EM-Community/Directories/Counties>.

If the state is impacted by Hurricane Florence, to coordinate resources, NC Medicaid will reach out to LME/MCOs to account for all affected NC Innovations beneficiaries' health and well-being.

Direct any questions, concerns or requests for technical assistance to 919-855-4290.

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NC MEDICAID • DIVISION OF HEALTH BENEFITS

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603
MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2001
www.ncdhhs.gov • TEL: 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001
www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951

Previous bulletins can be accessed at:

www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

cc: Dave Richard, NC Medicaid
Kody Kinsley, DMH/DD/SAS, DSOHF
Helen Wolstenholme, DSOHF
NC Medicaid Leadership Team
DMH/DD/SAS Leadership Team
Mary Hooper, i2i Center for Integrative Health