



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

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**LME-MCO Communication Bulletin #J314**

**Date:** January 02, 2019

**To:** LME-MCOs

**From:** Deb Goda, Behavioral Health Manager, NC Medicaid  
Lisa Haire, Assistant Director, Quality Management and Operations,  
DMH/DD/SAS

**Subject:** SFY 2019 Network Adequacy and Accessibility Analysis Requirements for  
North Carolina LME-MCOs

This bulletin provides Local Management Entities-Managed Care Organizations (LME-MCOs) with requirements for the SFY 2019 LME-MCO Network Adequacy and Accessibility Analysis, previously called the Gaps and Needs Analysis. The requirements provide a standardized process and reporting format for assessment and analysis in accordance with North Carolina Department of Health and Human Services (DHHS) performance contracts with LME-MCOs.

Attached to this bulletin is the “2019 Community Mental Health, Substance Use and Developmental Disabilities Services Network Adequacy and Accessibility Analysis Requirements for North Carolina LME/MCOs” and related documents.

- A webinar will be conducted in January 2019, details to follow.
- Please submit questions you would like answered during the webinar to [contactdmhquality@dhhs.nc.gov](mailto:contactdmhquality@dhhs.nc.gov) by Jan. 9, 2019.

**The deadline for submitting the report is Monday, July 1, 2019.** Submit reports to the Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) and the Division of Health Benefits (NC Medicaid) at [contactdmhquality@dhhs.nc.gov](mailto:contactdmhquality@dhhs.nc.gov) and [renee.rader@dhhs.nc.gov](mailto:renee.rader@dhhs.nc.gov).

DMH/DD/SAS and Medicaid staff will jointly review the information submitted and provide the LME-MCO with written response. DHHS will use the information to inform the NC legislature and public of our progress, challenges, upcoming needs and to guide DHHS in identifying future priorities.

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Understanding network adequacy and accessibility at the local and state levels is critical for maintaining effective, viable service systems that balance need with capacity and resources. DMH/DD/SAS and NC Medicaid appreciate the time and effort taken to conduct the needs assessment and gaps analyses. If you have questions, please contact Jennifer Bowman at [jennifer.bowman@dhhs.nc.gov](mailto:jennifer.bowman@dhhs.nc.gov), or Renee Rader at [renee.rader@dhhs.nc.gov](mailto:renee.rader@dhhs.nc.gov).

Previous bulletins can be accessed at:

[www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins](http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins)

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