



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

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**LME-MCO Joint Communication Bulletin # J340**

Date: September 24, 2019

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Kathy Nichols, Assistant Director of Policies and Programs, DMH/DD/SAS  
Deb Goda, Behavioral Health Unit Manager, NC Medicaid

Subject: 2019-2020 National Core Indicators

This bulletin informs LME-MCOs about North Carolina's participation in the 2019-2020 National Core Indicators (NCI) project. NCI is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

The project uses standard developmental disabilities service system outcome measures, allowing for comparison across participating states. Results are published on the HSRI website at [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org). National Core Indicators data are obtained from several sources and survey instruments developed by HSRI.

The Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) has collected information from case managers, service providers, advocates and individuals with intellectual disabilities through the face-to-face Adult Consumer Surveys each of the past 17 years, and from consumer families and guardians through mailed family surveys for the past 11 years. Last year, more than 600 North Carolinians with intellectual disabilities participated in the 2018-2019 In-Person Survey of adult consumers. Family members and guardians of nearly 800 children and adults completed mailed family surveys.

To assist LME-MCOs with NCI project requirements, the Division will host a number of informational calls and training webinars this fall/early winter. Mailed family survey sample requirements will be discussed at the Quality Management Directors Forum on Wednesday, September 18, 2019.

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DMH/DD/SAS will contact and share resource documents with LME-MCO NCI Coordinators in advance.

In conjunction with the above, there is a major change in how samples will be collected this year. This year, NCI will ONLY be utilizing samples from individuals who received Medicaid-funded Intellectual/Developmental Disabilities (I/DD) services. Therefore, individuals who received ONLY state-funded and/or Social Service Block Grant (SSBG)-funded I/DD services will not be included in this years' sample.

If you have questions, please contact LaToya Chancey at 919-715-2256 or e-mail [latoya.chancey@dhhs.nc.gov](mailto:latoya.chancey@dhhs.nc.gov).

Previous bulletins can be accessed at:

[www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins](http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins)

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