



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

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**LME-MCO Joint Communication Bulletin # J343**

Date: November 12, 2019

To: Local Management Entities-Managed Care Organizations (LME-MCOs)  
Facility-Based Crisis Services for Children and Adolescent Providers

From: Deb Goda, Behavioral Health Unit Manager, NC Medicaid  
Kathy Nichols, Assistant Director for Services and Supports, DMH/DD/SAS

Subject: Staffing Requirement Clarification for Facility-Based Crisis Service for Children and Adolescents

This communication informs LME-MCOs and Facility-Based Crisis Service for Children and Adolescents providers of a change to NC Medicaid Clinical Coverage Policy 8A-2.

Effective October 15, 2019 NC Medicaid Clinical Coverage Policy 8A-2 Section 6.2c will be posted with the following language:

“Nursing coverage on site 24 hours a day, 7 days a week, 365 days a year must include a Registered Nurse with a minimum of one-year crisis service experience with the population to be served. All nursing staff must actively participate in the provision of treatment, monitor beneficiary’s medical progress, and provide medication administration.”

This language change addresses concerns with the registered nurse staffing requirement. In efforts to clarify the intended staffing requirement, the term "Qualified Professional" was removed from CCP 8A-2 Section 6.2c.

The removal of the requirement for the RN to be a “ Qualified Professional ” is a technical change with no fiscal impact and no change in the reimbursement rate.

If you have any questions regarding information in this communication bulletin, contact Chameka Jackson at 919-527-7663 or [Chameka.L.Jackson@dhhs.nc.gov](mailto:Chameka.L.Jackson@dhhs.nc.gov) or Nicole Cole at 919-715-7554 or [Nicole.Cole@dhhs.nc.gov](mailto:Nicole.Cole@dhhs.nc.gov).

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cc: Dave Richard, NC Medicaid  
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NC Medicaid Leadership Team  
DMH/DD/SAS Leadership Team

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