



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

DAVE RICHARD • Deputy Secretary for NC Medicaid

KODY H. KINSLEY • Deputy Secretary for Behavioral Health and
Intellectual/Developmental Disabilities

LME-MCO Communication Bulletin #J356

Date: March 16, 2020

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Deb Goda, Behavioral Health Unit Manager, NC Medicaid
Renee Rader, Acting Assistant Director of Policies and Programs,
DMH/DD/SAS

Subject: LME-MCO Certification Data Validation Process

Over the past few months, the Division of Health Benefits (DHB) has been working with GDIT to create a report that identifies the encounter files submitted to NCTracks. The report reflects the Certification data that you submitted to DHB since July 1, 2019.

In the future we want to use these files as part of the Certification process. Over the next 60 days we need you to review and monitor report number IR20706-R2706, to determine if we are properly capturing your encounter files on a weekly basis. We will organize a conference call within the 60-day period to discuss any questions you may have about the report.

Once we receive confirmation from all seven plans, we will begin using this report to validate the Monthly Certification data that your agency sends to DHB. Please do not change the reports that you currently send to DHB. Our expectation is that the Encounter data submitted via NCTracks should match the encounter certification reports submitted by the MCOs.

If you have any questions, please contact Sonya Harris at 919-855-4044 or e-mail Sonya.Harris@dhhs.nc.gov, Adolph Simmons Jr. at 919-855-4357 or e-mail Adolph.Simmons@dhhs.nc.gov, Deb Goda at 919-527-7640 or e-mail Deborah.Goda@dhhs.nc.gov.

Previous bulletins can be accessed at <http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

NC MEDICAID • DIVISION OF HEALTH BENEFITS

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh, NC 27603
MAILING ADDRESS: 2501 Mail Service Center, Raleigh, NC 27699-2001
www.ncdhhs.gov • TEL: 919-855-4100 • FAX: 919-715-9451

**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL
DISABILITIES AND SUBSTANCE ABUSE SERVICES**

MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001
www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951

cc: Kody Kinsley, Behavioral Health & I/DD
Dave Richard, NC Medicaid
Jay Ludlam, NC Medicaid
Helen Wolstenholme, DSOHF
NC Medicaid Leadership Team
DMH/DD/SAS Leadership Team