



NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

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LME-MCO Joint Communication Bulletin # J374

Date: September 11, 2020

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Matt Herr, Assistant Director for System Performance, DMH/DD/SAS
 Deb Goda, Behavioral Health Unit Manager, NC Medicaid

Subject: Reporting of DHHS Performance Measures

The purpose of this bulletin is to request the continued reporting of the quarterly and annual DHHS Performance Measures for Medicaid and State-funded services through the state fiscal year (SFY) 2020-2021 according to the schedules below. DHHS will use the data reported to monitor system performance and ensure data integrity.

Quarterly DMH/DD/SAS Performance Measures Report Schedule:

Report Due Date	Measurement Period
Tuesday, November 17, 2020	Apr – Jun 2020
Wednesday, February 17, 2021	Jul – Sep 2020
Monday, May 17, 2021	Oct – Dec 2020
Tuesday, August 17, 2021	Jan – Mar 2021
Wednesday, November 17, 2021	Apr – Jun 2021

Annual Medicaid 1915b Waiver Performance Measures Report Schedule:

Report Due Date	Measurement Period
Tuesday, November 17, 2020	July 2019 – June 2020
Wednesday, November 17, 2021	July 2020 – June 2021

DMH/DD/SAS and NC Medicaid will calculate the performance measures that involve potential penalties using administrative data (claims, encounters, and HEARTS extracts in the CDW). LME-MCOs will not need to submit self-reports for those measures.

When submitting reports, please use the report template designed for the reporting time frame. The “Set-Up” worksheet at the beginning of each workbook identifies the report period(s) the template is intended to cover. Please use the report templates attached to this memo for reports for measurement periods within SFY 2020-

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NC MEDICAID • DIVISION OF HEALTH BENEFITS

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DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

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2021. The Quarterly DMH/DD/SAS performance measures report template has been updated to reflect name changes for Cardinal Innovations Healthcare and Partners Health Management and provide SFY2021 uninsured estimates for measure 3.2 for all counties. The Annual Medicaid 1915b Waiver performance measures report template reflects the LME-MCO name changes as well.

Please send the quarterly and annual performance measures reports to contactdmhquality@dhhs.nc.gov. Please send the annual Medicaid 1915b Waiver performance measures report to Medicaid.DHB.LME-MCO.Contracts@dhhs.nc.gov.

If you have questions, please contact Jennifer Bowman at (984) 236-5202 or contactdmhquality@dhhs.nc.gov or Kelly Crosbie at (919) 527-7032 or kelly.crosbie@dhhs.nc.gov.

Attachments: DMH/DD/SAS Quarterly Performance Measures Report Template
NC Medicaid Waiver Performance Measures Annual Report Template

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

cc: Dave Richard, NC Medicaid
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Kody Kinsley, Behavioral Health & I/DD
Victor Armstrong, DMH/DD/SAS
Helen Wolstenholme, DSOHF
DMH/DD/SAS Leadership Team
NC Medicaid Leadership Team
NC Medicaid Contract Managers
DMH/DD/SAS LME/MCO Liaisons
Jennifer Bowman, DMH/DD/SAS Quality Management Team Lead
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