



STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

MEETING MINUTES

Date: Wednesday, August 12, 2020 **Time:** 9:00 am **Location:** MSTeams Virtual Meeting

MEETING CALLED BY	Mark Fuhrmann, Chair
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TYPE OF MEETING	Public Meeting
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ATTENDEES

COMMITTEE MEMBERS		GUESTS	
NAME	CATCHMENT AREA	NAME	AFFILIATION
Jean Andersen	Cardinal Health Innovations	Bob Crayton	
Kenneth Brown	Alliance Health	Melissa Long	
April DeSelms	Eastpointe	Kat C	
Jonathan Ellis	Trillium Health	Heidi Austin	Project AWARE, DPI
Mark Fuhrmann	Partners Behavioral Health	Renee Boyd	Project AWARE, Beaufort County Schools
Ricky Johnson	Trillium Health	Stephanie Ellis	Project AWARE, Rockingham County Schools
Angelena Kearney-Dunlap	Cardinal Health Innovations	Briana Harris	Cumberland County CFAC
Pat McGinnis	Vaya Health	Sharon Harris	Cumberland County CFAC
Debbie Page	Cardinal Health Innovations	Wayne Petteway	
Benita Purcell	Cardinal Health Innovations	Doug Wright	Alliance Health
Lori Richardson	Sandhills Center	Sheila Kelly	
Patty Schaefer	Partners Behavioral Health	Sarah Potter	Cardinal Triad CFAC
Brandon Wilson	Vaya Health	Carrie Chambless	
ABSENT		Susan Jenkins	Vaya CFAC
Lorraine Washington	Susan Stevens	Obie Johnson	Triad Cardinal CFAC
Ginger Booth		Jessica Aguilar	Cardinal CFAC
		E. Marie Dodson	
		Annette Smith	Alliance CFAC- Wake County
		Suzy Khachatryan	
		Theresa Betts	
		Mark C	
		Holly Connor	
		King Jones	Cardinal Health Innovations
		STAFF	
		NAME	AFFILIATION
		Stacey Harward	DMH/DD/SAS- CE&E Team
		Kate Barrow	DMH/DD/SAS- CE&E Team
		Angelia Lightfoot	DMH/DD/SAS- IDD Team
		Karen Feasel	DMH/DD/SAS- QM Team
		Badia Henderson	DMH/DD/SAS- ELT

1. Consent Agenda & Approval of July Minutes



Discussion	Mark Fuhrmann opened the meeting. Mark recommended holding the minutes for the September meeting. He discussed the changes to the meeting having the virtual option with recording to allow for members and the public to view the meeting on an on-going basis. Mark invited the public and SCFAC members to contribute to the agenda topics by submitting ideas to him or Kate Barrow.	
Conclusions	This item has been tabled.	
Action Items	Person(s) Responsible	Deadline
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2. Public Comment

Discussion	Wayne Petteway, Trillium Region Central Region CFAC: On the conference calls, used to have a set schedule on who was going to present from their LME/MCO. It was a way for members to hear what was going on across the state; would like to see that again. He welcomed new members to State CFAC. Bob Crayton: <i>asked in chat to introduce new member.</i> Mark Fuhrmann asked Ricky Johnson to introduce himself and announced that two new members would be joining by next month. Ricky Johnson introduced himself to SCFAC and participants.	
Conclusions	Mark Fuhrmann thanked Wayne for his comment. He reminded everyone that the State to Local Collaboration Call is now the 4 th Wednesday of every on month. Mark said he liked the idea of CFACs designating someone to make a report on the State to Local Call. The agenda for the August State to Local Collaboration Call will go out this or next week.	
Action Items	Person(s) Responsible	Deadline

1. Project AWARE/ACTIVATE

Heidi E. Austin, EdD, MCHES®, CFLE
Project AWARE (Advancing Wellness and Resiliency in Education) Director
NC Department of Public Instruction, Exceptional Children Division
Renee Boyd, Beaufort County Schools Project AWARE Director
Stephanie Ellis, Rockingham County Schools Project AWARE Director

Discussion	Heidi Austin introduced the presenters and the topic of the presentation. She gave an overview of the NC School Mental Health Initiative (NC SMHI). NC SMHI meets monthly, with the exception of the summer. There are regional SMHI networks. Heidi Austin reviewed the purpose of the project, the funding source, and the location of the pilot sites. She discussed the power point presentation was loaded into the chat feature of MS Teams and distributed by email prior to the meeting. Renee Boyd, Beaufort County Schools gave an overview of the Beaufort Project. She gave an overview of how Beaufort County Schools were doing with MH before the project and then gave an overview of what the reams are what they are currently doing in the schools. Questions from SCFAC Members: Benita Purcell recommended that the SCFAC send a letter of support of this program.	
Conclusions	Most questions asked were in regard to expanding the program to other counties.	
Action Items	Person(s) Responsible	Deadline



Forward presentation and other stakeholder engagement opportunities from Heidi Austin and Project AWARE.	Kate Barrow	August 12, 2020
Invite Project AWARE for a follow-up presentation in December.	Kate Barrow	November 2020

2. Perceptions of Care Survey

Karen Feasel, *Quality Management*
 NCDHHS, DMH/DD/SAS

Discussion	Karen Feasel reviewed the Perceptions of Care Survey data. She reviewed the format, survey domains, survey items, and examples of outcomes. Survey is only administered to individuals who are already receiving services. Karen gave an overview of the report data, at-a-glance summary for the 2019 data and some of the new questions on the 2020 survey that include questions related to telehealth/teletherapy. 2020 survey are being conducted to account for COVID-19 safety guidelines; paper surveys are an option, but not the only option.	
Conclusions		
Action Items	Person(s) Responsible	Deadline

1. Division Updates/Q&A

Victor Armstrong, *Director*
 NCDHHS, DMH/DD/SAS

Discussion	<p>Director Armstrong provided an update from the Division. COVID-19 is still a priority, challenges with reopening schools either virtually or otherwise; challenges to children, youth and families - things we can bring to the GA or ways we can partner in the community as we face new traumas with the uncertainty and transitioning back to school. Challenges families are facing around social determinants of health - housing and evictions, food security. Still working to slow the spread, meet demands for testing, lots of communication efforts. Goal is to do 40,000 tests per day. Focus on getting testing done in historically marginalized communities where some of the effects of COVID-19 are more devastating. Distribution of PPE, including supplies for hurricane relief and COVID-19. Looking at a lot of data and data collection - identifying hot spots, working with local health departments. Being thoughtful and strategic about distributing resources that we've been allocated quickly.</p> <p>One of the things that been working on is appropriately staffing our community, making sure resources available in the community in response to going back to school and community life. Protecting hours a person is supposed to receive for services (unmet services) - challenges facing the provider world. Taking a deep dive into registry of unmet needs. Standard Plan and Tailored Plan updates will be upcoming; regularly scheduled calls going forward will include time to discuss SP and TP.</p> <p>Town Halls in the process of being scheduled.</p>	
Conclusions	Specific questions taken and sent to appropriate staff members.	
Action Items	Person(s) Responsible	Deadline
Meeting Adjourned:	Next Meeting:	
The meeting adjourned at 1:00 pm. Benita Purcell motioned. Pat McGinnis seconded. Meeting adjourned.	September 9, 2020 Next State to Local Collaboration Call: August 26, 2020	