



**STATE CONSUMER AND FAMILY ADVISORY COMMITTEE**

**MEETING MINUTES**

**Date:** Wednesday, July 14, 2021 **Time:** 9:00 am **Location:** Virtual Meeting

Replay the Meeting: <https://tinyurl.com/28ckxfr9> Password: Guah4nmA

<b>MEETING CALLED BY</b>	April DeSelms, Chair
<b>TYPE OF MEETING</b>	Public Meeting

**ATTENDEES**

<b>COMMITTEE MEMBERS</b>		<b>GUESTS</b>	
<b>NAME</b>	<b>AFFILIATION/CATCHMENT AREA</b>	<b>NAME</b>	<b>AFFILIATION/CATCHMENT AREA</b>
Jessica Aguilar	Cardinal Innovations	Adrienne Peng	Manatt
Jean Andersen	Cardinal Innovations	Ginny Hall	Partners
Kenneth Brown	Alliance	Stacey Sorrells	Vaya
April DeSelms	Eastpointe	Bob Crayton	Cardinal Innovations
Mark Fuhrmann	Partners	Chelsea Allen	
Angelena Kearney-Dunlap	Cardinal Innovations	Frank Messina	Trillium
Heather Johnson	Cardinal Innovations	Janet Sowers	Cardinal Innovations
Ricky Johnson	Trillium	Diane Krisanda	Partners
Robin Jordan	Cardinal Innovations	Sarah Potter	Cardinal Innovations
Susan Munroe	Vaya	Amie Brendle	Partners
Pat McGinnis	Vaya	Shirley Moore	Partners
Lori Richardson	Sandhills	Sandie Washington	
Lorraine Washington	Eastpointe	Nancy Baker	Vaya
Brandon Wilson	Vaya	Elena Dodson	
		Christina Dupuch	Cansler
		Meanal Khajuria	
		Shanti Vyom	
		Marie Jost	
		Michael Lenner	
		Sheryl Zerbe	
		Vanessa Brumfield	Vaya
		Lynn	
		Pier Protz	
		Hoovsh	
		John Weeks	Partners
		Jeanne Maness	
		Gwynette Hartman	
		Mary Miller	Cardinal Innovation
		Lara Kehle	
		Laura Steed Lorina	
		King Jones	Cardinal Innovations
		Julie Whitaker	Cardinal Innovations
		M. Parker	
		L. Michaiiah	
		<b>STAFF</b>	



		NAME	AFFILIATION
		Suzanne Thompson	DMH/DD/SAS CEE
		ShaValia Ingram	DMH/DD/SAS CEE
		Wes Rider	DMH/DD/SAS CEE
		Michelle Laws	DMH/DD/SAS
<b>ABSENT</b>		Badia Henderson	DHHS
Patty Schaffer	Partners	Chief Deputy Secretary Kinsley	
Johnnie Thomas	Alliance	Victor Armstrong	DMH/DD/SAS
		Starleen Scott Robins	DMH/DD/SAS
		Terri Gran	DMH/DD/SAS
		Stacey Harward	DMH/DD/SAS CEE

### 1. Consent Agenda & Approval of MONTH Minutes

<b>Discussion</b>	Reviewed Agenda for this meeting and minutes from the May and June meetings. No additions or changes		
<b>Conclusions</b>	Agenda Motion – Lorraine Washington Second – Jean Andersen May Minutes Motion – Kenneth Brown, Second – Pat McGinnis June Minutes Motion – Lorraine Washington, Second – Kenneth Brown		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
Distribute and post minutes to the website	Suzanne Thompson		

### 2. Public Comment

<b>Discussion</b>	Pat McGinnis congratulated April and Jean on their roles as Chair and Vice Chair, welcomed Susan Munroe to her first meeting, thanked Vaya for arranging place for them to come and participate in SCFAC Lorraine Washington – congratulated April and Jean		
<b>Conclusions</b>			
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	

#### 1. Title 1115 Substance Use Disorder Demonstration Waiver

Speaker Starleen Scott Robbins

Organization DMH/DD/SAS Special Populations Team Lead/Women's Services Coordinator

<b>Discussion</b>	Participated in Q&A and presentation on 1115 Substance Use Disorder Demonstration Waiver		
<b>Conclusions</b>			
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
Send PowerPoint	Suzanne Thompson		



2. Title Perception is Everything  
 Speaker Victor Armstrong  
 Organization DMH/DD/SAS Division Director

**Discussion**

<b>Conclusions</b>	○	
<b>Action Items</b>	<b>Person(s) Responsible</b>	
Send PowerPoint	Suzanne Thompson	

3. DHHS Updates  
 Kody Kinsley, Chief Deputy Secretary for Health  
 NCDHHS

<b>Discussion</b>	DHHS Updates <ul style="list-style-type: none"> <li>○ Encourage everyone to get vaccinated</li> <li>○ COVID Cases on the rise</li> <li>○ NC 59% of adults vaccinated with at least 1 shot</li> <li>○ Delta variant is 55% of all cases</li> <li>○ Managed Care go live, very few bumps in the road</li> <li>○ Cardinal Innovations and Vaya continuing through the process of consolidation</li> <li>○ DHHS focused on the health and safety of consumers</li> </ul>	
<b>Conclusions</b>	Took questions from the group	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>

4. DHB Updates  
 Dave Richard, Deputy Secretary for Medicaid  
 NCDHHS

<b>Discussion</b>	DHB Updates <ul style="list-style-type: none"> <li>○ Standard Plan Launched July 1, 2021</li> <li>○ System working, no catastrophic issues</li> <li>○ 7500 stayed in NC Medicaid Direct, clinical conversations with some of these have led to them being moved to Standard Plans</li> <li>○ Medicaid processed largest check write in history at \$1.2 billion</li> <li>○ 3 issues since go live that are being actively addressed             <ul style="list-style-type: none"> <li>▪ Dental questions</li> <li>▪ Taxonomy issues</li> <li>▪ Transportation issues</li> </ul> </li> <li>○ Tailored Plan award should be in 2-3 weeks</li> <li>○ Cardinal Innovation and Vaya working through consolidation process</li> <li>○ HCBS Plan submitted to CMS on July 12</li> </ul>	
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	○ Currently have provider and beneficiary ombudsman	
<b>Conclusions</b>	Took questions from the group	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>

5. Title SCFAC Discussion/Feedback

<b>Discussion</b>	<b>Discussion/Feedback</b> Discuss H734 as it relates to SCFAC Discuss transition to hybrid meeting in September Recognize new members Discuss meeting attendance and sub-committee participation	
<b>Conclusions</b>	Discussed the need to participate in subcommittees and what subcommittees are needed Discussed attendance requirement in bylaws Reviewed the new statutory requirements	
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
Committee members to submit name of subcommittee they want to be on		7/15/2021

6. Title Vaya/Cardinal Discussion

Speaker Brian Ingraham

*Organization* Vaya Health CEO

Pat McGinnis introduced Brian Ingraham Discussed the consolidation between Cardinal Innovations and Vaya Both Boards and Executive Teams have approved the action Both Executive Teams are working closely on this Handicapped by the silent period for Tailored Plan Award Currently have a Joint Steering Committee which is an ad hoc subcommittee of both boards		
There were a lot of questions from the group, concerns about losing care coordinators, questions about which counties are going to move to Vaya from Cardinal		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>
Send PowerPoint	Suzanne Thompson	
<b>Meeting Adjourned: 2:05pm</b>	<b>Next Meeting:</b>	
Motion – Pat McGinnis Second – Jessica Aguilar	August 11, 2021	